

**ARCH Webinar Chat Transcript: Voucher Learning Collaborative  
9/19/19**

Linda Porter: Will you please advise us of your ages served? It sounds as though your ADS workers are doing assessments, but not likely for care recipients who are under age 18?

Jamie Ahumada: Hello Linda. The Respite Rx program serves 18 and older as there is a respite program for children 0-17 through a different state program.

Nadine Walter: Did you mention you have an income eligibility requirement? If so, what is that amount?

Jamie Ahumada: Hello Nadine. We do not have an income eligibility criteria.

Nadine Walter: Thank you!

Sarah Schmidt: What program did you say you use for this? Caregiver Connect?

Jutta Ulrich: Is the caregiver assessment in person? What is the 3rd party verification you require, i.e. how do you establish that there truly is a caregiving relationship?

Linda Porter: How many hours do you put into your process for getting respite started for a family?

Linda Porter: What is your return rate on receiving the satisfaction survey?

Sarah Toevs: Is the respite training available outside of Wisconsin?

Patrick: Where can we find more information out about the Respite Design Program? It's a fascinating concept that I think we could learn from

Sarah Toevs: Thank YOU!

Patrick: Yes, the sessions

Patrick: That was helpful

Patrick: Thank you that is where I am at

Sarah Toevs: Could you repeat the response to managing vouchers

Sarah Toevs: That is helpful

Linda Porter: This has been great!

Jamie Ahumada: Thank you!!