



Webinar

Funding Sustainability Part II: Examples from the States

Technical Assistance Centers for Caregiver Programs & Lifespan Respite

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Welcome

Greg Link, MA

Aging Services Program Specialist

Administration for Community Living

Administration on Aging

Presenters

Rose Ann Percival, Community Partnerships
Coordinator, Center for Learning & Leadership/OKUCEDD

Susan Robinson, Director, South Carolina Respite
Coalition

David Besst, Caregiver Support Specialist, Arizona
Department of Economic Security, Division of Aging and
Adult Services

Webinar Part I: Introduction to a Framework for Sustainability Planning

- Provide a framework that grantees and their partners can use to design sustainability plans.
- Help grantees and their partners consider how to benchmark their progress toward sustainability.
- Provide tools to support the development of a strategic financing plan.

Pillars of Lifespan Respite

- Coordination
- Collaboration
- Funding Streams as Building Blocks

Federal Funding and Support Opportunities for Respite

- Identified over 60 federal programs:
 - help families pay for respite
 - help states build respite capacity
 - support training and infrastructure
- Potential Funding Sources
- Blueprint for identifying potential partners

“Outside the Box” Respite Funding Sources

- Child Health Insurance Program
- Community Development Block Grant
- Social Services Block Grant
- Senior Companion Program
- Community-Based Child Abuse Prevention

Examples from the States

Sustaining Lifespan Respite Systems

Infrastructure Funding

Nebraska

- State Funds
- Federal Medicaid Administrative Match
- IDEA Early Intervention

Partnering with Medicaid

North Carolina

- Lifespan Respite Project partners with state Medicaid agency to use Money Follows the Person Rebalancing Fund to support family caregiver peer support model

Streamlining Through Vouchers

Tennessee

- Family Directed Respite program
- Funding streams from various state agencies/fundraisers.
- Eligibility criteria depend on the funding source requirements.

Rose Ann Percival
Community Partnerships
Coordinator
Center for Learning &
Leadership/OKUCEDD



Oklahoma Respite Resource Network

The Beginning:

- Started in 1996 and became ORRN in 1997
- Reviewed needs assessments
- Contacted ARCH for support and information & reviewed ARCH Funding Guide
- Invited partners to the table who had control of these funds
- Held planning meetings to adopt vision, mission & principles
- Issued first voucher March, 2000

OK Respite Voucher Program

What ORRN wanted:

- Simple lifespan respite application process and voucher
- One place to call for lifespan respite
- Family / caregiver as employer & sets rate of pay
- OKDHS to act as the single fiscal intermediary with no administrative fees to funders
- Simple Satisfaction Survey

Developing a Strategy

- Adopted mission & principles
- Developed lifespan respite presentations and targeted fact sheets
- Developed targeted fact sheets on caregiver statistics & benefits of respite
- Produced a video
- Produced a brochure

Implementing Our Strategy

- Presented to heads of all major agencies in Oklahoma
- Representatives from public agencies worked with ORRN and gained support from administrators and directors of their agencies.
- Worked with OKDHS Finance Division to develop a respite voucher system
- Obtained formal endorsements
- Conducted pilot with foundation and DDSD funds

Respite Voucher Funding

- Foundations
- OKDHS Developmental Disabilities - state funding with 50% federal match
- OKDHS Aging Services - Older Americans Act
- OKDHS CSHCN - Title V
- OKDHS – TANF
- OK Health Department - Title V (Maternal and Child Health)
- Mental Health - Wraparound Services
- Lifespan Respite Grant

VOUCHER PROCESS

- OASIS receives call from Caregiver
- OASIS sends out and processes completed applications
- OASIS sends applications to approver
- Approver checks eligibility and issues vouchers
- Caregiver completes vouchers and mails to OKDHS Finance
- OKDHS Finance checks vouchers for accuracy
- OKDHS sends payment to the person who provided the respite

What's Happened Lately?

- Lifespan Respite Grant to enhance respite programs and vouchers across the state
- BUDGET CUTS
- Change in OASIS
- Funding partners now do the applications and approvals
- Revitalizing ORRN

What's In the Future?

Aging & Disability Resource Consortium (ADRC)

- Incorporate respite voucher system into ADRC
- ADRC web portal – no wrong door.

Electronic Benefits Transfer (EBT) Cards

- The respite voucher system is scheduled to become a part of the EBT system at OKDHS.
- Further reduce administrative costs

How Have We Kept It Going?

- ORRN met 6-8 times a year for 10 years
- Streamlined efficient fiscal system
- Kept administrative costs to a minimum
- Simple application and renewal process
- Funding agencies have seen the benefits of providing cost effective respite care
- Passionate people are still involved
- Trusted caregivers and families to find respite providers & train them
- Partnered with Aging & ADRC

SUMMARY

- Your fiscal agent doesn't have to be a state agency, but they may have the best resources to help you.
- Change as your needs change. Our system has survived numerous changes and came out as strong or stronger.
- Continue to look for new partners and new ways to provide respite. In our lifespan grant, aging came up with the idea of a mobile respite program.
- You can never have too many people around the table that have a passion for your cause.

Conclusion

- Be creative – OKDHS Aging Services has been a committed partner from the beginning and have now taken the lead with the respite programs in Oklahoma and with the Lifespan respite grants.
 - * Mobile respite
 - * Small grants to encourage creative respite programs
- If you build a stable system with committed partners, it will adapt to change.
- Do satisfaction surveys and cost analysis to support your mission.

Contact Information

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Presenters

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Executive Director

Rev. W.C. Hoecke, MEd
Family Connection of SC
Co-founder of SCRC



Sustainability Strategies in SC

- Build, renew and maintain relationships
 - Longstanding relationships are foundation for current initial success developing a Coordinated Lifespan Respite System
 - New & renewed relationships with caregivers, agencies, organizations, providers, etc. creating new opportunities
 - Increased visibility & new relationships from issuing vouchers
- Build bridges between/coordinate existing resources
 - ADRCs + F2F + SCRC = Coordinated Lifespan Respite Info.
- Technology – make the most of your partners
- Faith Communities – Outreach and Education partners

Build on Renewed Relationships

- Respite for the Lifespan grant has breathed new life into partnerships, re-connected us to “old friends” and forge new relationships.
- Statewide Advisory Council members have committed to continue, especially to work on implementing our *Respite State Plan*.
- Excited to work with Medicaid Agency, Lt. Governor’s Office on Aging, DDSN, and VA.
- Establishing Regional Advisory Councils to build grassroots support/partnerships to expand Lifespan Respite System (including caregivers & providers).

ADRC & Family 2 Family Network

- Cross-training of Aging & Disability Resource Centers' Information Specialists and parent partners in the Family to Family Health Information Network will continue @ all levels.
- Tracking referrals to each other is in place.
- Concise “Cheat sheet” with contact info & overlapping maps of the respective regions of ADRC and F2F networks in development for daily use and training of new staff and parents in future.

ADRC Staff & F2F Parents to Meet

- Commitment to offer discounts for ADRC staff to attend statewide “Hopes & Dreams” conference renewed. Exhibit at respective annual conferences.
- SCRC to support local/regional level network building meetings and information exchange.
- Family partners visit ADRCs at least annually as outreach for “BabyNet” program (0-3).

Technology will HELP

- To connect Regional Advisory Councils being established to the SCRC, its Board, SC Respite for the Lifespan System and as partners in regional education and respite events.
- SCDDSN to host video-conference meetings/trainings at its 5 regional offices @ no cost to SCRC or respite network.
- LGOA sponsored “Go To” meetings to be used for some meetings and trainings.
- SCRC web site to be expanded and maintained
 - Broader information and resource components
 - On-line donation and fundraising capacity

Faith Community Outreach

- Continue to build on SC's wealth of Faith Communities and family involvement.
- With a new grant from the Alzheimer's Resource Coordination Center, SCRC's active outreach to faith communities will continue.
- "Gatekeepers" (pastors, lay pastoral visitors, parish nurses and others) to be urged and taught to counsel family caregivers on the importance of starting respite EARLY!

Faith Communities to Teach Others

- Exposure to successful respite models.
- Faith communities having a respite ministry will be held up as models and asked to teach and mentor others.
- SCRC and partners will continue to identify Family Caregivers to reach out and teach their faith communities about respite for their own loved ones and others across the lifespan.

Contact Information

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Presenter

David Besst

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Arizona Lifespan Respite Program

- State LRP statute energized process in 2007, and coalition helped identify three primary tasks
- Federal grant in 2009 allowed process to continue despite losing state funding
- Multiple efforts culminated in 2011
 - Implementation of Caregiver Assessment Tool
 - Launch of awareness campaign
 - Co-host National Conference



Arizona Lifespan Respite Program

- Caregiver Resource Line was final of the three original tasks – create a statewide access point for caregivers as part of AZ Links
- Sustainability tied to coalition's ability to recruit and train volunteers
- Partnerships provide key resources
 - DAAS provides volunteer workstations and computer access
 - Foundation for Senior Living provides phone line for free
- Federal LRP grant currently funds part-time volunteer coordinator
 - Sustained funding will come from either SGF or III-E

Arizona Lifespan Respite Program

- Statewide voucher program serving caregivers across the lifespan is next big project for LRP
- Identification of long-term funding became key to buy-in from stakeholders
- Connections pay off – get connected!!!
- Office of Children with Special Health Care Needs – Five year funding agreement
 - Serves caregivers of children birth through age 21
 - Title V Maternal and Child Health Block Grant
 - National performance measure #5: Community-based service systems will be organized so families can use them easily.

Arizona Lifespan Respite Program

- Initial three pronged approach to funding vouchers that serve caregivers across the lifespan
 - Fund birth through 21 with OCSHCN funding
 - Cover ages 22 through 59 with LRP funds (state & federal), along with III-E for ADRD and some physically/developmentally disabled
 - Over 60 care recipients covered by III-E and SGF
- Covering the lifespan allows inclusion of all major agencies and populations
 - Broad-based support = Sustainability
- True system change only occurs when implemented programs and processes are sustained!

Live Questions

Type Questions in the Question Box

Please identify yourself and where you are from.

If we don't get to your questions today, we will respond via email.

For more information, contact:

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Thank you for joining us today

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www.archrespite.org