

Performance Measurement Learning Collaborative

March 4, 2021

Agenda

- Welcome and Introductions (update from ARCH)
- **Sharing** and discussion
 - Using the Caregiver Navigator tool: Sara Toves, Center for the Study of Aging, College of Health Sciences, Boise State University and Marilyn Sword, Idaho Caregiver Alliance
 - Measuring Respite Outcomes: Timing counts! MaryJo Alimena Caruso, FRIENDS National Center for Community-Based Child Abuse Prevention
 - Data collection for the Statewide Family Caregiver Survey: Tracy Cieniewicz, Alabama Lifespan Respite ([https://alabamarespite.org/whitepaper/.](https://alabamarespite.org/whitepaper/))
- Discussion: Learning Collaborative participants' updates/challenges/successes regarding evaluation activities.
- Identify topics for next meeting.

Who's Here?

Lifespan Respite Grantees and Partners Seeking Innovative & Exemplary Respite Services for National Recognition Submission Deadline Extended to APRIL 1.


ARCH is seeking respite services for national recognition that meet [our definitions of innovative and exemplary](#). As the current or former State Lifespan Respite grantee, grant partner, or member of your State Respite or Caregiving Coalition, you are uniquely situated to be aware of respite services that might qualify. You also may be funding a service you think it worthy of recognition.

If you have a specific respite service in mind, please consider extending a personal invitation to them to apply. If you are providing such a service, please consider submitting an application.

[Read more](#) about the national search and [access the application](#). **The deadline for submission has been extended to April 1, 2021.**

Thank you for your willingness to assist us in this effort. If you have questions, please contact Susan Summers at sjsummers@archrespite.org.

Using the Caregiver Navigator tool: Sara Toves, Center for the Study of Aging, College of Health Sciences, Boise State University and Marilyn Sword, Idaho Caregiver Alliance

 Family Caregiver Navigation (FCN) Pilot Program A project of the Idaho Caregiver Alliance (ICA)					
ICA Mission: Advance the well-being of caregivers through collaboration that improves access to quality supports and resources including respite for family caregivers across the lifespan.					
INPUTS	ACTIVITIES	OUTPUTS	SHORT TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG TERM OUTCOME
<ul style="list-style-type: none"> Family Caregivers Staff of the Family Caregiver Navigator (FCN) Pilot Program Members of FCN Advisory Committee (and organizations represented) ICA Leadership Team and membership ICA Website and Social Media Existing resource databases TCARE evidenced-based telephonic and web-based caregivers support intervention Community partners Funding from Money Follows the Person Grant 93-791 from the CMS (funding made possible by the IDHW Division of Medicaid, Bureau of Long-term Care) Funding from ICA 	<ul style="list-style-type: none"> Establish FCN leadership team and hire staff Establish Advisory Committee Develop and implement marketing and communication materials Conduct outreach to referral sources Identify and catalog available resources and services available to family caregivers Implement TCARE (train navigators, populate resource database, etc.) Develop and implement data management and quality assurance plan Develop and implement plan for sustainability (program and training documentation, funding, etc.) Develop and implement evaluation plan 	<ul style="list-style-type: none"> FCN leadership team and staff trained and functioning Advisory Committee established and members engaged in work groups Marketing and communication materials developed Outreach to referral sources and other community partners conducted Database of resources and services for caregivers available TCARE implemented Navigators equipped to assess needs of family caregivers and connect them with services and supports Sustainability plan implemented (program processes documented, funding partners secured, etc.) Evaluation Plan implemented 	<p>Change in awareness, knowledge, and attitudes among family caregivers:</p> <ul style="list-style-type: none"> Self-care Resources and services Caregiver Navigator <p>Change in awareness, knowledge, and attitudes about the importance of family caregivers among:</p> <ul style="list-style-type: none"> Healthcare and other service providers Gatekeepers and referral sources partners Agencies and organizations with the capacity to fund caregiver initiatives Policy makers 	<p>Change in behaviors and systems:</p> <ul style="list-style-type: none"> Family caregivers using TCARE and other resources and supports Work flows in healthcare systems, agencies, and other referral sources recognize and refer family caregivers to services/navigator Funding available from partners to continue caregiver navigator project in SW Idaho Funding available from State of Idaho and other sources to expand program statewide Statewide implementation of caregiver navigator and other supports 	<ul style="list-style-type: none"> Quality of life for family caregivers improved Quality of life for those being cared for by family caregivers enhanced Capacity of family caregivers to provide care extended Costs to Medicaid (and Idaho) related to institutional care reduced Quality metrics for patient care and satisfaction monitored by health care systems improved Quality metrics for member care and satisfaction monitored by payers improved Costs to health care systems and payers reduced

 Evaluation strategies provide evidence to inform use of resources, decision making, and planning



Default Question Block

Thank you for participating in the Family Caregiver Navigator Program. Please take a few minutes to provide us with feedback about your experience with the family caregiver navigator. The information you provide will be used to enhance the program. Your feedback is anonymous and your name will not be used when reporting the findings.

Please complete this survey within seven (7) days. Thank you for helping us strengthen the Family Caregiver Navigator Program.

Before you begin the survey, here are some things to know:

Measuring Respite Outcomes: Timing counts!

MaryJo Alimena Caruso, FRIENDS National Center for
Community-Based Child Abuse Prevention

- Respite Retrospective Outcome Survey
- Respite Outcomes Post Service Survey
- Respite Pre-Survey

Data collection for the Statewide Family Caregiver Survey

Tracy Cieniewicz, Alabama Lifespan Respite
[\(https://alabamarespite.org/whitepaper/.\)](https://alabamarespite.org/whitepaper/)

Open Discussion

- Discussion: Learning Collaborative participants' updates/challenges/successes regarding evaluation activities.
- Identify topics for next meeting.