

Lifespan Respite Care Program Enhancement Grant

PROJECT SUMMARY

Grantee Organization: Tennessee Commission on Aging and Disability (TCAD)

State: Tennessee

Project Period: October 1, 2020 to September 30, 2023

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Project Overview:

The Tennessee Commission on Aging and Disability (TCAD), in partnership with the Tennessee Respite Coalition (TRC) will expand and maintain a statewide coordinated lifespan respite system that builds on current infrastructure.

The **goal** of this project is to respond to the needs determined by client assessment during this current Lifespan Respite funding.

Project objectives: 1) merge the TRC website and the TNRecharge website to create a centralized respite resource; 2) create an app to make accessing TRC respite services easier for caregivers; 3) digitize TRC intakes, service planning, assessment, and management processes; and 4) increase the availability of respite vouchers for all caregivers across Tennessee.

Proposed interventions: create a centralized respite resource with provider training and caregiver support tools; develop internal operating capacity by digitizing TRC intakes, service planning, assessment, and management processes to increase efficiency and respond to growing needs; develop an app for caregivers to apply to TRC respite voucher program and upload their verification documents; and allocate more funding to provide respite vouchers.

Outcomes and Products:

Anticipated outcomes: 1) TRC website and TNRecharge website will be integrated into one centralized respite resource by the end of year two; 2) TRC app will be developed and in-use by the end of year two, with at least 50% of voucher applicants using the app to upload their verification documents; 3) calls to the Statewide Respite Helpline will increase by 200 each year of the project. (Baseline 2019: 1,118 calls); 4) provide respite vouchers to 200 caregivers per year of project (600 total) with 80% of caregivers using the service reporting a reduction in stress and the desire to utilize respite again; and 5) TRC intake and assessment process will be digitized by the end of year two with 75% of intakes and assessment being done digitally.

Expected products: integrated website; TRC app; and digitized intake and assessment system.

