**Grantee Organization:** Tennessee Commission on Aging and Disability (TCAD)  
**State:** Tennessee  
**Project Period:** October 1, 2020 to September 30, 2023  
**Contact:** Ondria Stevenson, ondria.m.stevenson@tn.gov

**Project Overview:**

The Tennessee Commission on Aging and Disability (TCAD), in partnership with the Tennessee Respite Coalition (TRC) will expand and maintain a statewide coordinated lifespan respite system that builds on current infrastructure.  

The goal of this project is to respond to the needs determined by client assessment during this current Lifespan Respite funding.

**Project objectives:** 1) merge the TRC website and the TNRecharge website to create a centralized respite resource; 2) create an app to make accessing TRC respite services easier for caregivers; 3) digitize TRC intakes, service planning, assessment, and management processes; and 4) increase the availability of respite vouchers for all caregivers across Tennessee.

**Proposed interventions:** create a centralized respite resource with provider training and caregiver support tools; develop internal operating capacity by digitizing TRC intakes, service planning, assessment, and management processes to increase efficiency and respond to growing needs; develop an app for caregivers to apply to TRC respite voucher program and upload their verification documents; and allocate more funding to provide respite vouchers.

**Outcomes and Products:**

**Anticipated outcomes:** 1) TRC website and TNRecharge website will be integrated into one centralized respite resource by the end of year two; 2) TRC app will be developed and in-use by the end of year two, with at least 50% of voucher applicants using the app to upload their verification documents; 3) calls to the Statewide Respite Helpline will increase by 200 each year of the project. (Baseline 2019: 1,118 calls); 4) provide respite vouchers to 200 caregivers per year of project (600 total) with 80% of caregivers using the service reporting a reduction in stress and the desire to utilize respite again; and 5) TRC intake and assessment process will be digitized by the end of year two with 75% of intakes and assessment being done digitally.

**Expected products:** integrated website; TRC app; and digitized intake and assessment system.