

Building Respite Registries to Meet the Needs of Family Caregivers

An information session for Lifespan Respite Grantees, Partners, ARCH-NASHP Respite Provider Training Pilot Sites, and the Respite Network



ARCH National Respite Network and Resource Center
Respite Care Association of Wisconsin
June 16, 2022



Overview of Today's Webinar

- Background on Respite Workforce Initiative
- Overview of Worker Registries from PHI
- State Lifespan Respite Registries
- Rewarding Work registries





Presenters

Jill Kagan – Director, ARCH National Respite Network and Resource Center

Stephen McCall – Data and Policy Analyst, PHI

Hanna Quiring, Lifespan Respite Program Coordinator, Children and Family Services, Nebraska Department of Health and Human Services

Jessica Cook – Web Project Coordinator, University of Nebraska–Lincoln, Center on Children, Families, and the Law

Val Madsen, Training & Development Specialist, Respite Care Association of Wisconsin

Sarah Schmidt, Deputy Director, Division of Provider Services and Quality Assurance, Arkansas Department of Human Services

Theresa Driscoll - Marketing and Operations Manager, Toward Independent Living and Learning, Inc. (TILL) and RewardingWork.org



Respite Provider Recruitment, Training and Retention Pilot

For more information: Visit

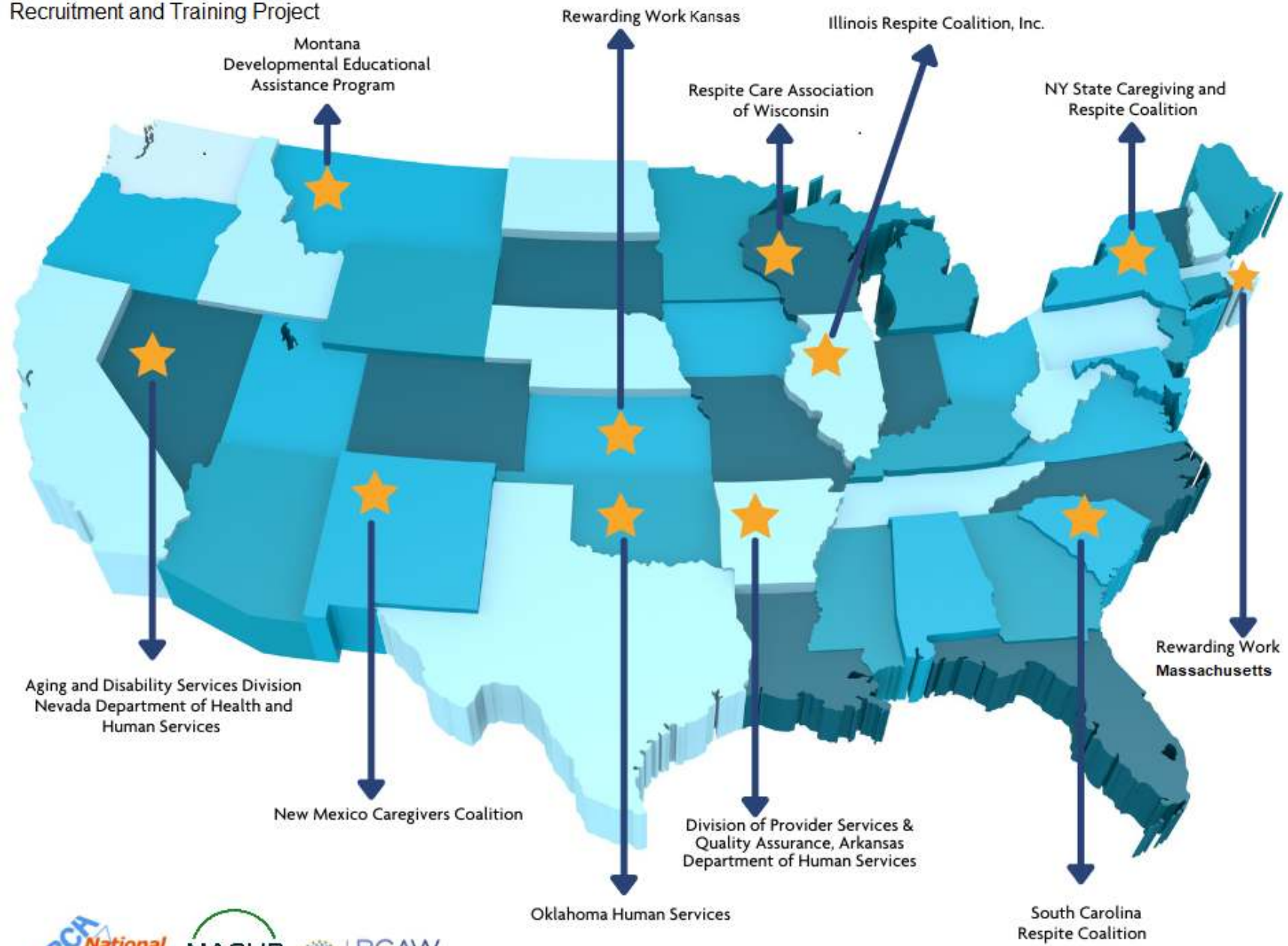
archrespite.org/respite-provider-recruitment-and-training-project



Respite Workforce Recruitment, Training And Retention Program

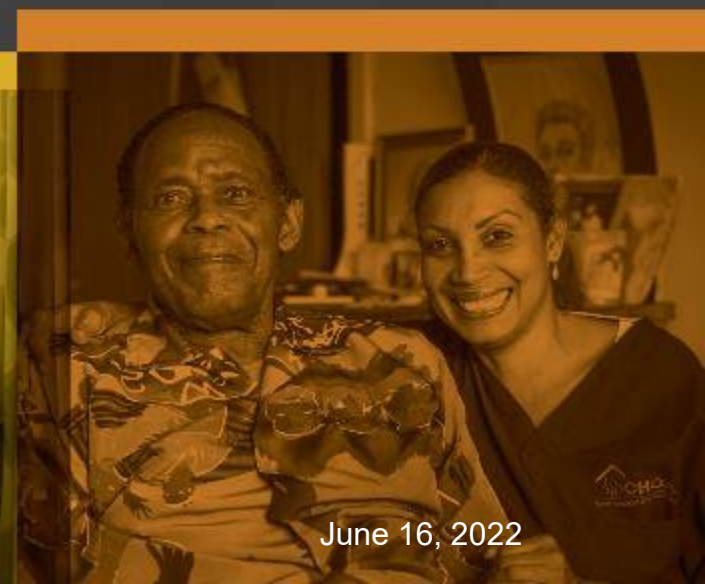
- *Objective:* Develop, test and scale a respite workforce recruitment, training and retention program.
- *Intervention:* Recruitment Campaign, Competency Based Training, 11-site pilot
- *Outcome:* Improve the evidence-base for respite care workforce training and recruitment to better meet the respite needs of families.
- *Team:*
 - National Academy for State Health Policy
 - ARCH National Respite Network and Resource Center
 - Respite Care Association of Wisconsin
 - Kim Whitmore, PhD, RN, Marquette University

Pilot Sites: Respite Provider Recruitment and Training Project



Matching Service Registries: Leveraging Technology to Improve Respite Services

Stephen McCall, Data and Policy Analyst





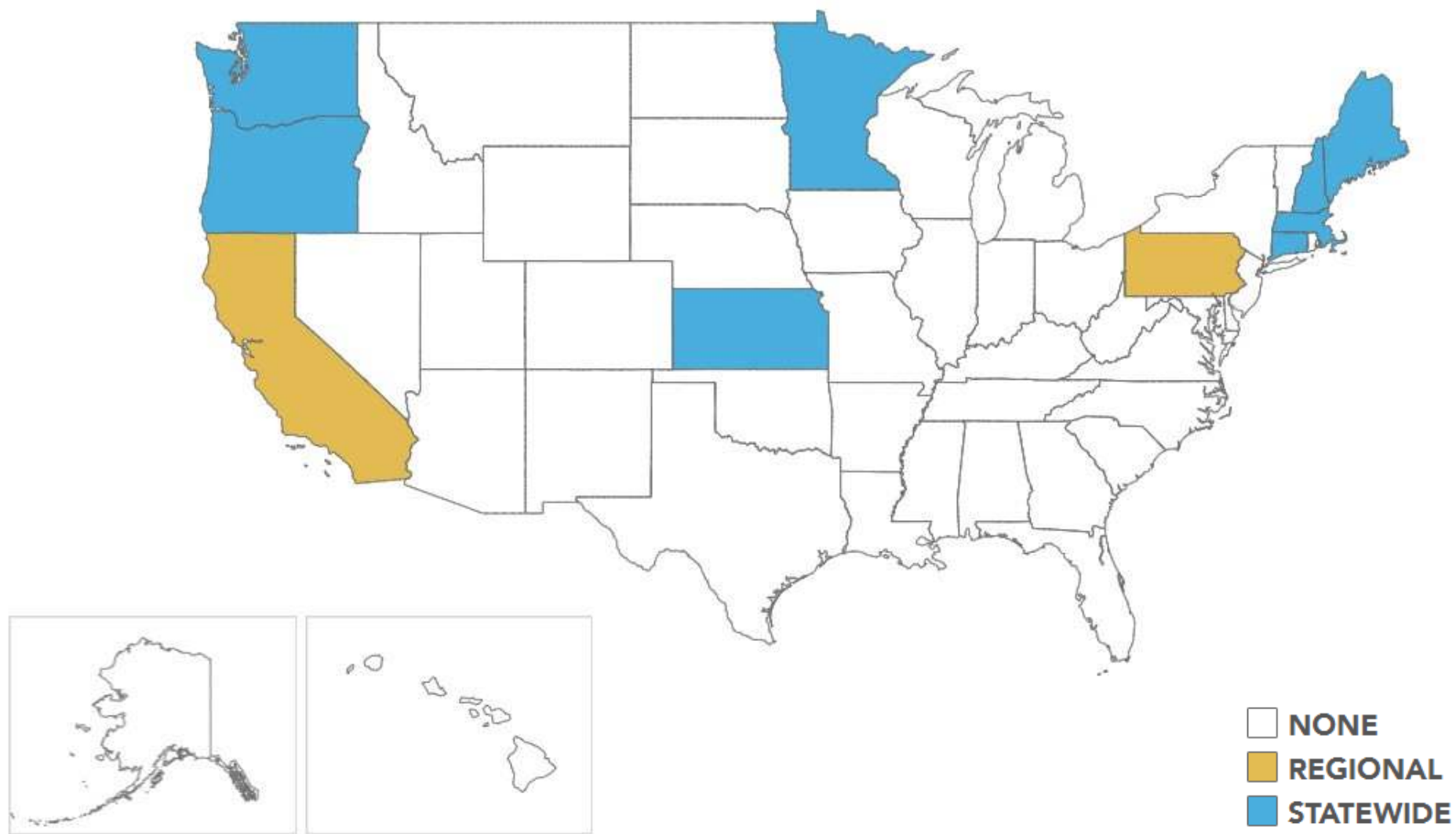
What Are Matching Service Registries?

Matching service registries are online job boards that:

- 1) Enable consumers to contact potential workers based on their needs and preferences and potential workers' availability**
- 2) Help home care workers find clients and build sustainable work schedules**

QUICK FACTS ABOUT MATCHING SERVICES REGISTRIES

- **14** matching service registries in **10** states.
- **9** matching service registries are statewide and **5** are regional.
- **7** registries use shared online platforms, including **4** registries that use QuickMatch and **3** that use Rewarding Work.
- **11** matching service registries are maintained by nonprofit organizations and **3** are maintained by state agencies.



Launching a Matching Service Registry in 5 Steps



01

Engage workers, consumers, and unpaid caregivers.



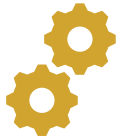
01 Engage workers, consumers, and unpaid caregivers.



02 Consider an existing platform or create a new one.



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03 Build a sustainable funding model.



01 Engage workers, consumers, and unpaid caregivers.



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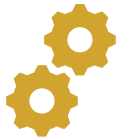
03 Build a sustainable funding model.



04 Develop a marketing plan.



01 Engage workers, consumers, and unpaid caregivers.



02 Consider an existing platform or create a new one.



03 Build a sustainable funding model.



04 Develop a marketing plan.



05 Maintain and refine the registry.

PHI RESOURCES

Matching Service Registries Research Project

tinyurl.com/phimsr

How Can Matching Service Registries Help Consumers Find Trained Workers?

tinyurl.com/wamsr

How Can Matching Service Registries Recruit New Online Users?

tinyurl.com/caqmmsr

How Can Matching Service Registries Increase Their Impact?

tinyurl.com/mnmsr



Stephen McCall

Data and Policy Analyst, PHI

smccall@PHInational.org

400 East Fordham Road, 11th Floor • Bronx, New York 10458 • PHInational.org

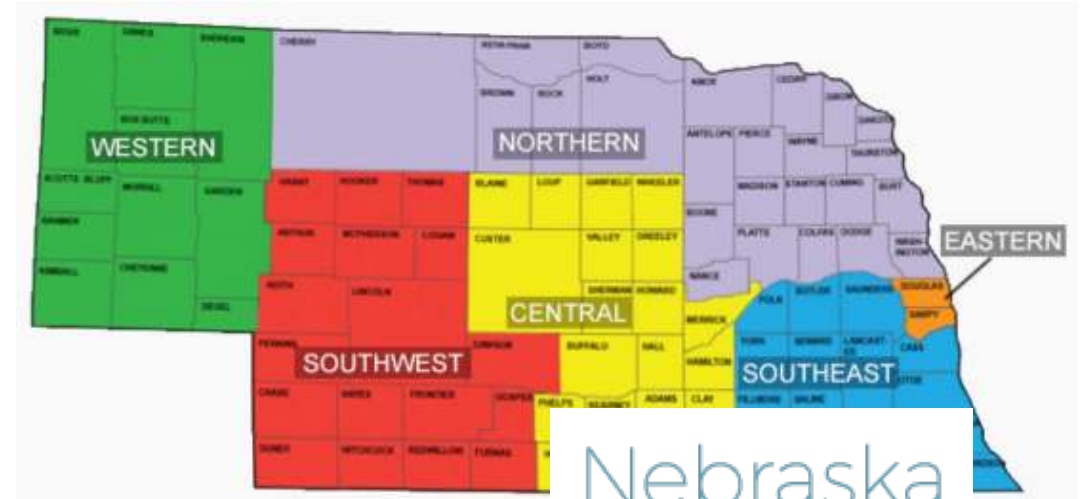
Nebraska Lifespan Respite Network Provider Search/Matching

IN PARTNERSHIP WITH THE
NEBRASKA RESOURCE AND REFERRAL SYSTEM



Nebraska Lifespan Respite Network

- Local Respite Coordinators in each of the 6 service areas across the state can assist with locating a provider.
- Coordinators assist providers with completing initial application and screening, as well as annual renewals.



Nebraska Lifespan Respite Network

- Family members, friends or neighbors can be utilized as paid providers after completing Network screening.
 - Network screening is required for all paid and volunteer respite providers in the state effective October 3rd, 2021 with the amendment of the state regulations.
- Other provider possibilities include: Community-based organizations, agencies, camps, summer programs, local volunteer-led organizations or groups, equine therapy programs, faith-based or other approved activities.

NLRN Provider Standards

- Providers must be age 14 or older if providing respite care through the Network.
 - Minors must follow the Department of Labor Child Labor Laws as outlined.
- Providers are independent contractors and not an employee of the Department or State.
- Must have knowledge, experience and/or skills to perform the task(s) agreed upon with the caregiver to provide respite care.



Network Screening of Respite Providers

Network screening steps include the following, required annually and free of charge to the provider:



Network Screening of Respite Providers

Complete and submit a Provider Application

- An Application must be completed by an individual provider, as well as agency or community-based organizations.
- This information will be entered into the Nebraska Lifespan Respite Network (NLRN) database for tracking of screening, as well as auto-populates the Nebraska Resource and Referral System (NRRS) when the provider has completed the screening steps.

Network Screening of Respite Providers

Identity verification to initiate background checks

- This is done via email with a portal link invite that the provider must click on to verify identity through Nebraska Central Registry.
- There is also the low-tech option which a provider can elect to complete via 2 forms that must be completed and notarized before being submitted back to the NLRN.

Network Screening of Respite Providers

Provider online orientation

- This orientation is available for providers to access and complete at their own pace.
- Estimated completion time is 60-90 minutes.



The screenshot shows the 'Answers4Families CLASSROOM' interface. The header includes a logo and navigation links for 'Home' and 'My Courses'. The breadcrumb trail indicates the current page is 'Courses > Respite > NLRN Provider Orientation'. Below the navigation is a banner image with the text 'Nebraska Family Caregiver Support LIFESPAN RESPITE NETWORK'. The main content area features a heading: 'Welcome to the Nebraska Lifespan Respite Network Online Provider Orientation'. A paragraph of text follows: 'Thank you for taking the time to complete this one hour orientation. The demand for skilled respite care providers in Nebraska is growing!'. Below this is another paragraph: 'The purpose of this free orientation is to give you basic information about what to expect as a respite provider.' A bulleted list of four items is provided: '• Feel free to start and stop the orientation as needed to fit your schedule.', '• Most are able to complete the orientation in about one hour.', '• Additional resources will be shared as they become available.', and '• You must complete all activities within this course, along with the competency quiz. You can only access the competency quiz upon completion of all course activities.'

Network Screening of Respite Providers

Provider online orientation

- The orientation includes information on providing respite, basic respite caregiving knowledge, billing information, respite funding sources, etc.
- There is a competency quiz at the end of the orientation that consists of 12 questions.
 - Provider must get an 80% to be awarded a certificate of completion.



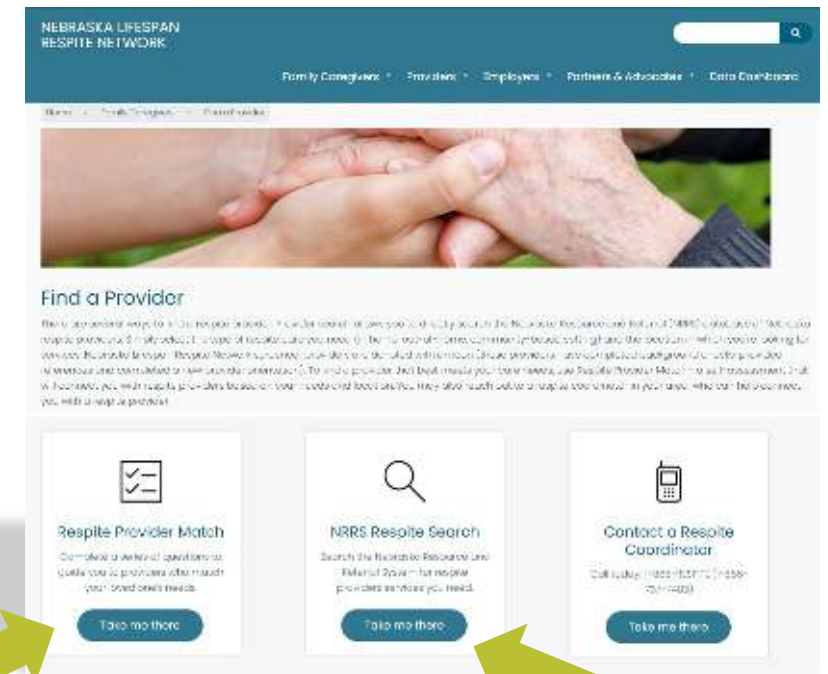
Resources for Caregivers and Providers

Nebraska Lifespan Respite Network (NLRN) Website

Network screened providers, and additional information regarding respite services.

This website can connect caregivers to the Nebraska Resource & Referral System (NRRS) through the **Provider Search** or **Provider Match** options.

respite.ne.gov



Resources for Caregivers and Providers

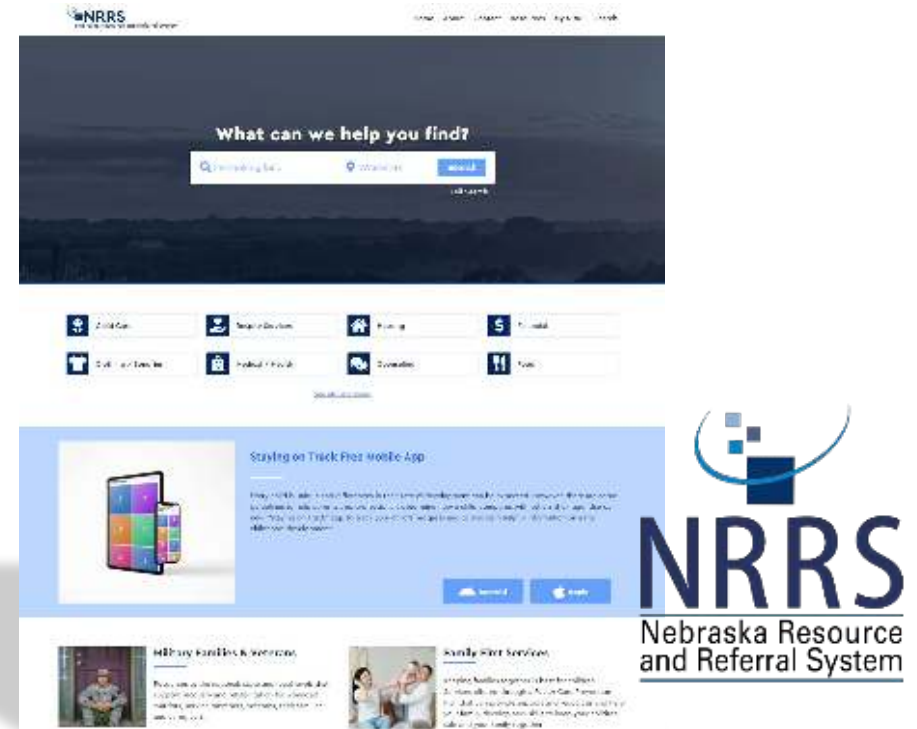
- Allows for caregivers **to search for providers in their area** as well as complete a brief questionnaire for **provider matching based upon needs** of the respite care recipient.
- This information is provided based upon the information included on the application or provided by the agency/organization.

Nebraska Resource and Referral System

The Nebraska Resource and Referral System (NRRS) is a free Department of Health & Human Services supported online service

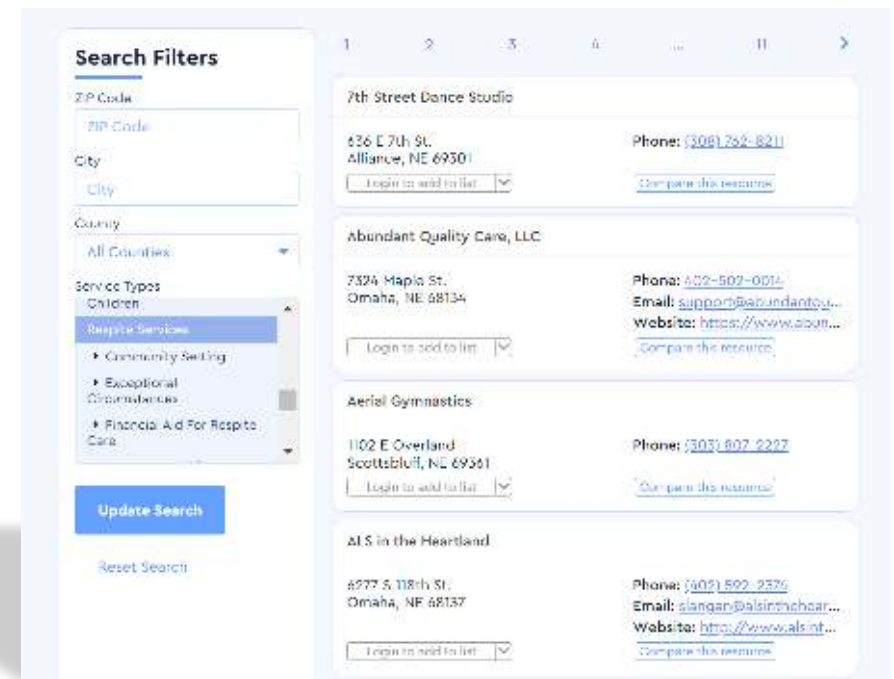
- Administered by the University of Nebraska-Lincoln, Center on Children, Families, and the Law

nrrs.ne.gov



Nebraska Resource and Referral System

- Searchable database of thousands of Nebraska service providers and organizations
- Find resources through **search filters** or by using a **self-assessment tool**
- The NRRS assists respite providers and caregivers with connecting based on:
 - Needs
 - Location



Nebraska Resource and Referral System

The screenshot displays the 'Respite Provider Match' assessment interface. It is divided into several sections:

- Header:** A dark blue banner with the text 'Respite Provider Match' in white.
- Left Panel:**
 - Your Needs as Parent or Caregiver:** A text box explaining that the questions will help find a respite provider in the user's area. It includes a blue 'Start Assessment' button.
 - Assessment Sections:** A list of sections with checkboxes: When, Where, Age, Needs, Medical Needs, Emotional Needs, and Language.
- Center Panel:**
 - Needs:** A list of specific needs with checkboxes, including shaving, wheel chair re-positioning, cleaning, meal preparation, body washing, transfer assistance, and dressing.
 - Navigation:** Two blue buttons: 'Previous Section' and 'Next Section'.
 - Finish:** A green button labeled 'Finish and Find Resources'.
 - Footer:** 'Print Assessment' and 'Reset Assessment' links.
- Right Panel:**
 - Assessment Sections:** A list of sections with checkboxes: When, Where, Age, Needs, Medical Needs, Emotional Needs, and Language.

Nebraska Resource and Referral System

- This system shares the information provided by the provider from the NLRN database.
 - Provider renewal must be completed annually, which includes network screening.
- Based on the information provided by the provider application, families and care provider agencies will contact the provider for a meeting/interview.

ALS in the Heartland

Physical Address 6277 S 118th St. Omaha, NE 68137	Mailing Address 6277 S 118th St. Omaha, NE 68137
Primary Phone 4025922376	Toll-free Phone Not provided
TDD Phone Not provided	Fax 4025922581
Primary Email slangan@alsintheheartland.org	Website http://www.alsintheheartland.org

Selected Service Details

Respite Services

Programs or services that provide financial assistance, location of providers, and support for individuals across the lifespan to give the caregiver a temporary break.

Age Served 0 to 60	Eligibility Anyone who has been affected by ALS (in Nebraska and western Iowa).
Cost Up to \$2,000 per year per patient; family is provided for respite services; 0 to 5 hours/week.	Description of Services ALS in the Heartland coordinates with specialty of patient's clinician.
Hours All hours.	

Nebraska Resource and Referral System

- Providers can indicate on the NLRN application that they would prefer to remain private and not be posted on the NRRS for provider searches/matching.
- Providers can also elect to not be displayed on the NRRS if they want to remain private individual providers for families, friends, and/or current care recipients.
 - If they later choose to be displayed on the NRRS, they can notify the Coordinator for that service area of the state and this can be updated.



Nebraska Resource and Referral System


- The information for screened providers and licensed service providers is updated for the NRRS through a nightly import.
 - Applies to all imported licensed/screened providers.
 - In the event of license closure or the provider has chosen not renew/changed their preferences, the resource is automatically removed from the NRRS.



Nebraska Resource and Referral System

Favorited Resources


- Users can “favorite” or bookmark/save resources for later, convenient review.
- Closure and privacy changes from the NLRN database are automatically removed from these lists.



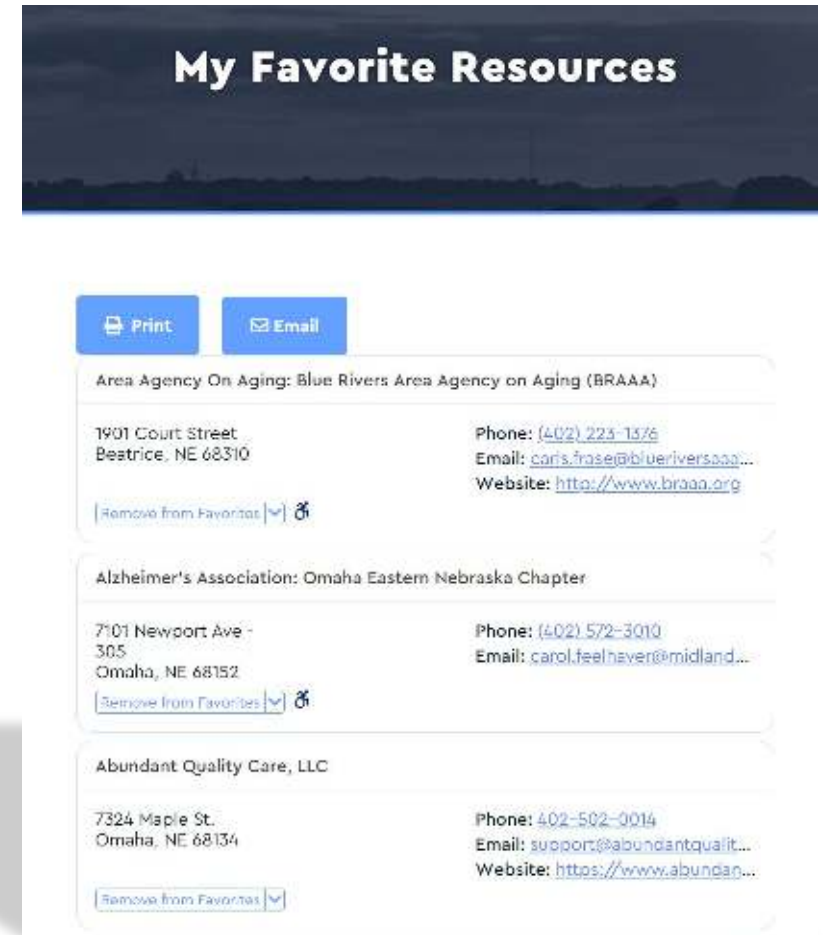
ALS in the Heartland

6277 S 118th St.
Omaha, NE 68137

Phone: [\(402\) 592-2374](tel:(402)592-2374)
Email: slangan@alsinthehear...
Website: <http://www.alsint...>

[Add to Favorites](#) 

[Compare this resource](#)





My Favorite Resources

[Print](#) [Email](#)

Area Agency On Aging: Blue Rivers Area Agency on Aging (BRAAA)

1901 Court Street
Beatrice, NE 68310



Phone: [\(402\) 223-1376](tel:(402)223-1376)
Email: caris.fruse@blueriversaaa...
Website: <http://www.braaa.org>

[Remove from Favorites](#)  

Alzheimer's Association: Omaha Eastern Nebraska Chapter

7101 Newport Ave -
305
Omaha, NE 68152


Phone: [\(402\) 572-3010](tel:(402)572-3010)
Email: carol.feelhaber@midland...

[Remove from Favorites](#)  

Abundant Quality Care, LLC

7324 Maple St.
Omaha, NE 68134

Phone: [402-502-0014](tel:402-502-0014)
Email: support@abundantqualit...
Website: <https://www.abundan...>

[Remove from Favorites](#) 

Nebraska Resource and Referral System

Compare Resources

- Ability to compare up to five resources at-a-glance

ALS in the Heartland

6277 S 118th St.
Omaha, NE 68137

Phone: [\(402\) 592-2374](tel:402-592-2374)
 Email: slangan@alsinthehear...
 Website: <http://www.alsint...>

[Add to Favorites](#)



	ALZHEIMER'S ASSOCIATION:	ALZHEIMERS ASSOCIATION:	ALS IN THE HEARTLAND
Ages Served	50 to 99	21 to 99	0 to 99
Eligibility	Client has a dementia.	For families of alzheimers patients who are being cared for at home. This chapter of the Alzheimers Assoc. Covers Lincoln and greater Nebraska. For Omaha & surrounding counties call: the Omaha Chapter 402-572-3010.	Anyone who has been affected by ALS (in Nebraska and western Iowa).
Cost	None; cost of volunteer's transportation requested.	None	Up to \$9,000 per year per patient; family is provided for respite services; this is renewable.
Description of Services	Specially trained volunteers provide respite care for families and companionship to the relative with Alzheimer's available, 4 hrs weekly in the home of the relative. Phone 572-3010 this is a program in partnership with ENOA and Presbyterian outreach inc. Client has	Up to \$1000 a year is offered for respite care to families of persons with alzheimers disease or related conditions Eastern NE Chapter in Omaha serves residents of: Knox, Cedar, Dixon, Dakota, Thurston, Wayne, Stanton, Cuming, Burt, Dodge, Washington, Douglas and Sarpy counties. Call (402) 572-3010. Kearney branch office: 1-800-457-2555 & 305-374-9177	ALS in the Heartland contracts with agency of patient's choice.

Pros and Cons

Pros

- Available 24/7 from a caregiver's computer or mobile device.
- Ability to view provider details on-demand.



Pros and Cons

Con:

- Providers may have exceptions to the information provided on their application.
 - With information provided via the application and through the provider, sometimes they are not listed as a provider match when the caregiver conducts a search.
 - Example: Provider indicates they will only travel up to 25 miles. If the caregiver lives 35 miles away this will exclude the provider from the search results, but the provider may be willing to travel that distance.

Contact Us

Hanna Quiring

Lifespan Respite Program Coordinator, *Children and Family Services, Nebraska Department of Health and Human Services*

- Hanna.Quiring@nebraska.gov

Jessica Cook

Web Project Coordinator, *University of Nebraska–Lincoln, Center on Children, Families, and the Law*

- Jessica.Cook@unl.edu

Wisconsin Respite Registry



RCAW

Respite Care Association
of Wisconsin

Wisconsin Respite Care Registry

Purpose: connects those needing respite care with trained respite care providers

Primary or family caregivers in need of respite care can search the registry and research respite provider profiles. The primary caregiver then contacts the respite provider to set up an interview, ask for a background check, negotiate specific care needs, and the hourly rate for providing care.

Wisconsin Respite Care Registry

- RCAW is not an employer nor a provider. RCAW is a connector to bridge the gap between primary caregivers and respite care providers.
- Respite care providers listed on the registry are typically self-employed, employed by a third-party agency, or a direct hire by a self-directed consumer, or primary caregiver.
- It is the responsibility of those listed on or using the registry to do their due diligence in ensuring the match is a good fit for both parties.

Wisconsin Respite Registry Process

1. An individual or agency fills out the registry form with all their information, uploads a picture (opt), and uploads a resume (opt).
2. RCAW staff are notified of a pending new profile. Staff review to ensure that it is respite services being provided and they make it active (live on the website).
3. Profile is available to be searched from our website.
4. Providers receive an automatic email to log in and update their profile 6 months from the last time they have logged in.
5. If they do not log in, the profile will be made inactive and will not appear in search results.

FIND A PROVIDER

The Wisconsin Respite Care Registry is a connector between respite care providers and primary/family caregivers. Respite care providers listed on the registry have completed RCAW's Respite Care Certification Program. The registry also includes some facility-based environments and agencies, who requested to have a profile on the registry.

Primary caregivers can filter their search for a provider by choosing: county, age of care recipient, and type of respite. The registry lists information for primary caregivers to contact the respite care provider to discuss things, including but not limited to: setting up an interview, hourly rate, and asking for a background check.

TRAINING COURSE: How to Hire, Train, and Retain Respite Workers – In this course, primary caregivers will receive information and tools to find, hire, and retain a respite provider. A variety of worksheets and checklists will be given and is available for download in the “files” section of your training account. [Click to create a training account and access the course.](#)

Disclaimer: *Please note that the registry is provided for informational purposes only and is not all-inclusive. Providers in the database do not represent an endorsement, and providers not listed in the database does not constitute a lack of support. RCAW assumes no responsibility for any claims arising from the use of the respite care registry. We do not check the background, references, or any other aspect of the companies and individuals listed here. You must take responsibility for reviewing the experience, background checks, and qualifications of any respite care provider or agency that you hire.*

Provider Registry Search

Specify your needs:

Counties Available to Work In

Adams



Age(s) Willing to Work With

Children



Type of Respite

In-Home



Search

Wisconsin Respite Profile Example

Full Name	Valerie Madsen
Email	vmadsen@respitewarewi.org
Phone	(608) 285-2440
Address	Wonewoc, WI, 53968-9076
Counties Available to Work In	Juneau
Type of Respite	in-home
Provider Region(s)	Southern
Age(s) Willing to Work With	Children, Adults, Elderly
Last Registry Access Date	2021-08-18 09:35:00



Experience / History

I have been providing care to individuals with a variety of disabilities and ages for more than 20 years. I have worked in overnight settings, providing person care and activities for individuals with autism, physical disabilities, intellectual disabilities, and multiple disabilities. I have experience keeping individuals safe during challenging behaviors or medical emergencies. I can provide fun activities and community outings, while making sure the person I am caring for is safe.

Education / Certifications /

Licenses

Recreational Therapist (2007-current), CPR Instructor (2003-2012), Crisis Prevention Institute (SPI) Instructor (2003-2014), Emergency Medical Tech (EMT-B) Basic (2008-2009)

List any other trainings you have completed RCAW Respite Care Certificate Program, currently CPR certified

Hours Available to Work Available Monday through Fridays after 3pm, Saturday-Sundays all day.

Other Information

I am on the CLTS approved provider list, and will also accept private pay funds. References are available upon request. I look forward to meeting you and your family member.

COMING SOON: Caregiver
Registry Listing

Gnosis For Nonprofits

The Wisconsin Respite Registry is hosted in a software platform called Gnosis for Nonprofits. Gnosis is a cloud-based database system that supports non-profits with a full suite of integrated functionality. The software was not originally designed to host a registry type system. They were able to create one for us.



Gnosis For Nonprofits

Features Include:

- Individual and Org Records
- Feedback Forms (Surveys)
- Event Management
- Communications (emails, newsletters, texts, etc.)
- General Record Keeping (Contact Management)
- Reporting on Any Data in System
- Donor/ Contribution Records (RCAW doesn't use)
- Invoicing & Billing (RCAW doesn't use)



Pros & Cons of Gnosis

PROS

- Built for us and our needs
- Linked to agency database
 - Communications – emails, text
 - Automatic features – emails, inactive
- Upload pictures and resumes/ flyers
- Profile attributes easy to modify and pull reports

CONS

- Lack of design options – open text boxes can be hard to read
- Difficulty tracking searchers
- Small Agency = small team

Questions?

Val Madsen

vmadsen@respitewi.org

Lisa Schneider

lschneider@respitewi.org



RCAW

Respite Care Association
of Wisconsin

The logo features a stylized maroon map of Arkansas with a white outline of the state's shape. Below the map, there is a white curved line and a maroon shape that resembles a person's head and shoulders.

ARKANSAS LIFESPAN RESPITE

Arkansas Lifespan Respite Provider Registry



ARKANSAS
DEPARTMENT OF
**HUMAN
SERVICES**

humanservices.arkansas.gov

Division of Provider Services & Quality Assurance



ARKANSAS
DEPARTMENT OF
**HUMAN
SERVICES**

humanservices.arkansas.gov

Arkansas Lifespan Respite Provider Registry

Subtitle Line

In previous years, Arkansas has kept a list of respite organizations in an excel spreadsheet that we could provide to caregivers who called and asked but it wasn't publicly accessible, and most people had no idea it even existed.

In our current federal grant goals, we planned to make a searchable registry for caregivers to access easily and at any time.

Our new online Arkansas Lifespan Respite Search Locator (Registry) went live on the Arkansas Department of Human Services website on DATE

ar.gov/arlifespanspitem

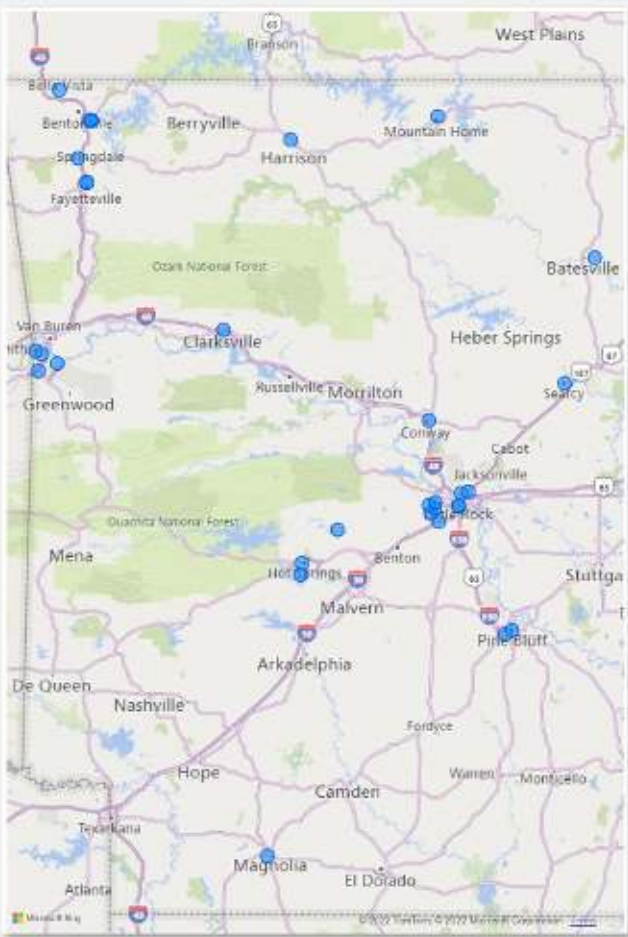


Arkansas Lifespan Respite Provider Registry

Initial Provider Look

Lifespan Respite Provider Locations
Division of Provider Services and Quality Assurance

Provider Name: All | Medicaid Provider: All | Medicare Provider: All | Ages Served: All | County Served: All | [Reset Filter\(s\)](#) | Data as of 6/14/2022



Provider List

- Addus Home Care, Fort Smith-Crawford
- Addus Home Care, Fort Smith-Franklin
- Addus Home Care, Fort Smith-Logan
- Addus Home Care, Fort Smith-Sebastian
- Addus Home Care, Fort Smith-Washington
- Addus Home Care, Little Rock-Conway
- Addus Home Care, Little Rock-Faulkner
- Addus Home Care, Little Rock-Garland
- Addus Home Care, Little Rock-Grant
- Addus Home Care, Little Rock-Hot Spring
- Addus Home Care, Little Rock-Jefferson
- Addus Home Care, Little Rock-Lonoke
- Addus Home Care, Little Rock-Perry
- Addus Home Care, Little Rock-Pulaski
- Addus Home Care, Little Rock-Saline
- Addus Home Care, Little Rock-White
- Addus Home Care, Rogers-Benton
- Addus Home Care, Rogers-Madison
- Addus Home Care, Rogers-Washington
- ALS Association Arkansas Chapter-All-Statewide
- Alzheimer's Arkansas-All-Statewide
- ARChoices Medicaid Waiver Program-All-Statewide
- Area Agency on Aging of Northwest Arkansas-Baxter
- Area Agency on Aging of Northwest Arkansas-Benton
- Area Agency on Aging of Northwest Arkansas-Boone
- Area Agency on Aging of Northwest Arkansas-Carroll
- Area Agency on Aging of Northwest Arkansas-Madison
- Area Agency on Aging of Northwest Arkansas-Marion
- Area Agency on Aging of Northwest Arkansas-Newton
- Area Agency on Aging of Northwest Arkansas-Searcy
- Area Agency on Aging of Northwest Arkansas-Washington
- Area Agency on Aging of Southeast Arkansas-Arkansas
- Area Agency on Aging of Southeast Arkansas-Ashley
- Area Agency on Aging of Southeast Arkansas-Bradley
- Area Agency on Aging of Southeast Arkansas-Calhoun
- Area Agency on Aging of Southeast Arkansas-Chicot
- Area Agency on Aging of Southeast Arkansas-Clark
- Area Agency on Aging of Southeast Arkansas-Cleveland

Click on a Provider to view additional details

Please click on the [link](#) here to access and complete the form to be added on the list

The Division makes every effort to ensure that the information reported on this web site is accurate. All information provided is as factual as possible and does not constitute an endorsement of any facility or the programs they offer, either expressed or implied. All information is presented without guarantee by the Division of Provider Services and Quality Assurance. If you find any inaccurate information, please contact the [Deputy Director](#) regulating the notated provider type.


Arkansas Lifespan Respite Provider Registry

Now adding.. Independent Respite Provider Look

Lifespan Respite Provider Locations

Division of Provider Services and Quality Assurance

Provider Name: Medicaid Provider: Medicare Provider: Ages Served: County Served: [Reset Filters](#) Date as of 6/14/2022



Map showing provider locations across Arkansas, including cities like Bentonville, Fayetteville, Clarksville, Morrilton, Little Rock, and Stuttgart.

Provider List

- Emily Shaddox-Benton
- Emily Shaddox-Boone
- Emily Shaddox-Carroll
- Emily Shaddox-Madison
- Emily Shaddox-Washington

Provider Name
Emily Shaddox

County Served
Benton

Services Offered
Registered Behavioral Therapist, RBT-21-195122, CPR Certified, Seizure Training Certified, Crisis Intervention Certified, 15+ Years exposure to behaviors related to ASD, either in home environment or professionally, Comfortable assisting with AAC device usage

Ages Served
Ages 10+

Eligibility Criteria
Registered Behavioral Therapist, RBT-21-195122, CPR Certified, Seizure Training Certified, Crisis Intervention Certified, 15+ Years exposure to behaviors related to ASD, either in home environment or professionally, Comfortable assisting with AAC device usage

Medicaid Provider
No

Medicare Provider
No

Self Employed/Independent
Yes

Cost of Service
Negotiable

Address
Fayetteville, AR 72701

Hours of Operation
Negotiable

Phone
870-715-8104

Email
eshad9811@gmail.com

Website
(Blank)

Please click on the [link](#) here to access and complete the form to be added on the list

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Arkansas Lifespan Respite Provider Registry

Screening Process

For Licensed Provider/Organizations:

- Already required to complete background checks and maltreatment registry checks for all employees they hire according to Arkansas statute

For Independent Providers through certification:

- Must complete the online certification training we are piloting through RCPT; or
- Must complete the REST Volunteer Training through UAMS- Schmieding Caregiver Center

- Currently no statute requiring background checks or maltreatment registry checks- but working on that!

Arkansas Lifespan Respite Provider Registry

Pros and Cons

PROS	CONS
Now searchable online and accessible	Still a little clunky
Allows mechanism for individuals to promote respite opportunities and not just organizations/providers	Doesn't allow a lot of detail to be shown
Used as a promoting tool for the respite worker training	Does require us to input individual's coordinates so have to generically use coordinates in their area and not their actual residence

Find Us On...



@ArkDHS



@arkansasdhs



@ARHumanServices



ARHumanServices

Contact Information

Sarah Schmidt

sarah.Schmidt@dhs.Arkansas.gov

501-320-6555

We Care. We Act. We Change Lives.



humanservices.arkansas.gov

RewardingWork.org



June 2022

About RewardingWork.org



Established in 2004

First web-based matching service directory designed specifically for individuals with disabilities of all ages

Our Mission

To assist people of all ages with disabilities and their families by making it possible to live at home, or in the community of their choice, by helping them connect with and hire caregivers

Affiliate of TILL, Inc.

Since 2018, RW has been an affiliate of TILL, Inc., an innovative human service agency based in Dedham, MA.



How We Operate



Rewarding Work partners with states to support individuals and families who are self-directing their care and support needs.

- Companion
- Respite Worker
- PCA
- In Home Support
- Community Support
- Job Coach

RewardingWork.org allows families and job applicants to match their interests and locations based on carefully designed criteria to ensure successful matches.

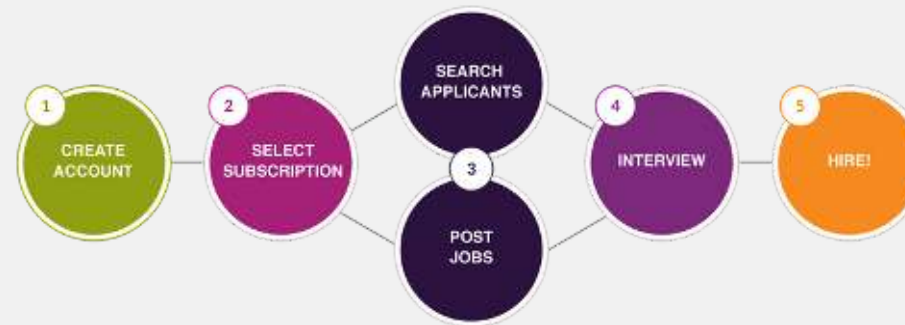


Note: Job candidates have not been pre-screened, and it is the responsibility of the person hiring the applicant to verify the applicant's background. Rewarding Work provides useful links and tips on hiring on our website.

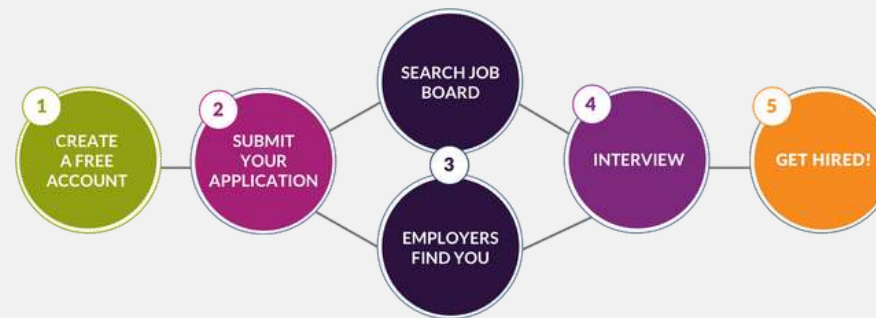
Easy to Follow Process



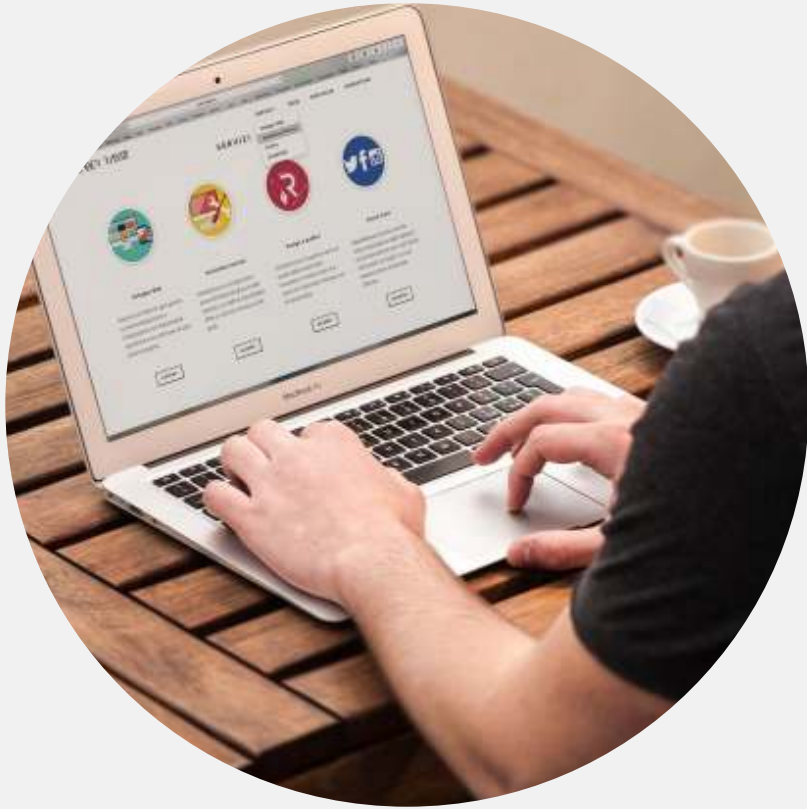
For Employers



and Job Applicants



Modern and Intuitive Website



- Intuitive, accessible and responsive
- Mobile friendly and ADA compliant
- Easy to use “Dashboards” to manage accounts
- Powerful search engine to customize and filter searches
- Easy to use Job Board that lets employers save and edit their jobs, and allows job applicants to easily search for job opportunities near them.
- Automatic functions to maintain an active and current balance of new and existing users.
- Regular “reminders” to renew applicant status, with suspension after 90 days of inactivity to keep the database current.
- Secure database – only Rewarding Work subscribers have access to job applicant information.

Our Shared Website Model

RewardingWork.org offers a shared website platform, giving participating states:

- Full access to all website features
- Customized state landing pages and URLs
- Customized job candidate application with state-specific questions
- Customized search filters
- Access codes for free subscriptions
- Paid subscriptions
- Automated emails sent monthly to website users to assist them in keeping their accounts active
- Customer support by telephone and email
- Monthly reporting and analytics on job applicants, subscriptions, job board activity and customer support requests
- Marketing and recruitment support, including customized marketing materials, email campaigns, online advertising and social media.



Contact Us



www.RewardingWork.org

866-212-9675 (M-F, 9am-5pm)

Email: support@rewardingwork.org

Follow us on social media!

