



Notes: Performance Measurement Learning Collaborative

OCT 21st, 2020

Participants:

Brandon Boe	SD	Jill Kagan	ARCH	Cynthia Saverino	AZ
Tracy Cieniewicz,	AL	Debi Lang	MA	Christine Schoenberger	MD
Geene Felix Delaplane	WA	Cory Lutz	NV	Susan Janko Summers	ARCH
Lynn Fyanes	ID	Val Madsen	WI	Marilyn Sword	ID
Rachal Hatton,	SC	Deana Prest	NY	Nadine Walter	OK

<i>Agenda Item</i>	
Review purposes of Performance Measurement Learning Collaborative	<p>Purpose: To provide a platform for the exchange of ideas related to performance measurement.</p> <p>Approach: We will learn useful measurement strategies while offering collegial support as we approach working on real performance measurement tasks in real time. Specifically, we will ask grantees and partners to describe the goals and objectives of their grant activities, and we will learn from them, share information and support, problem solve, and review data during monthly meetings.</p>
Update on ARCH activities related to performance measurement and evaluation	<p>The Respite Research Institute was held on September 29th and 30th. Access presentations and recorded sessions here: https://archrespite.org/respite-research-summit</p> <p>The 2020 <i>Annotated Bibliography on Respite and Crisis Care Studies</i> was released.</p> <p>For more information on ARCH activities related to Respite Research, go here: https://archrespite.org/respite-research</p>
Discussion: Expectations for the collaborative. Performance measurement and evaluation activities	<p>Most participants were interested in using the collaborative to support efforts for designing a performance measurement plan and to identify measurement tools. All indicated interest in increasing their knowledge and skills related to performance measurement.</p> <p>Most participants are measuring caregiver stress. A few states are measuring systems change. Some are looking at how Covid 19 has impacted caregiving and respite.</p> <p>A variety of methods are being used to collect and manage data, including Excel Spreadsheets, JotForm, and Gantt Charts. Two states reported using T-Care. Arizona is using a tool for measuring caregiver stress that was developed in partnership with the University of Arizona.</p> <p>Some programs are using their Logic Models to help guide decision making regarding the data elements they want to track.</p>
Areas of interest related to performance measurement and	<p>Topics identified for future meetings (from discussion and chat-box entries):</p> <ul style="list-style-type: none"> • Moving from measuring outputs to measuring outcomes. • Tools programs are using and how are they are administered and reported on • Roadblocks and success [of performance measurement evaluation] • Massachusetts' Level of Collaboration

other evaluation activities	<ul style="list-style-type: none">• Measuring usage of respite and gaps in respite• The pitfalls of pre/post measurement• Data collection tools and methods
Next Steps	<p>(OPTIONAL) If you haven't done so already, please send your logic models or goal/outcomes/objective statements to Casandra Firman before Dec. 1, 2020.</p> <p>Our next meeting is scheduled for Thursday, December 10th, from 11:30AM -1:00PM Pacific Time (12:30-2:00PM Mountain, 1:30-3:00 Central, 2:30-4:00 Eastern)</p> <p>Two Lifespan respite grantees have agreed to present on systems they are using to collect data on respite outcomes. A full agenda with the Zoom meeting information will be submitted prior to the meeting.</p>