PRESENTATION OUTLINE

- Introductions
- Presentation Overview
- Implementing the Pilot Project:
  - Kansas / Massachusetts
  - New Mexico
  - New York
- Q&A
YOUR PRESENTERS

Lisa Schneider, E.D.  
Respite Care Association of Wisconsin

Theresa Driscoll,  
Marketing & Operations Mgr.  
Toward Independent Living and Learning, Inc. (TILL) and RewardingWork.org

Adrienne Smith, E.D.  
New Mexico Caregivers Coalition

Sharon Cackett, Assistant Program Director  
New York State Caregiving & Respite Coalition
This is a continuation of the National Lifespan Respite Recruitment, Training & Retention Pilot Project Part 1. In this presentation you will hear from three representatives from different state's participating in the national collaborative pilot project to develop, test and scale a respite workforce recruitment, training and retention program.

Each state representative will provide a brief overview of:

1. Discuss the process or steps taken for implementing the pilot project in their state
2. Share where they were at with recruitment, training, retention, and registry prior to the pilot project
3. Share how things are going in their state, lessons learned to date, tips for others to consider, and thoughts on whether or not they intend to continue the program after the pilot project, etc.

Attendees will have the opportunity to ask poignant questions of the presenters to garner information about the project and possibly consider implementing something similar in their state, region, or locality.
Attendees will recall the key components of the pilot project strategy and evaluate if this could be an appropriate model for their state, region, or locality.

Attendees will interpret the pilot project strategy from the project partners perspectives and determine if they wish to explore being part of this national collaborative effort to increase the pool of trained respite care workers.

Attendees will assess the value and success of the pilot project implementation from hearing directly from the pilot project partner states.
Respite Provider Recruitment and Training Initiative

This project was supported, in part by grant number 90LRSP0001, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects with government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official ACL policy.
• **PROJECT STRATEGY:**
  
  • **Recruitment:** Develop a targeted, comprehensive, effective recruitment campaign to reach individuals interested in providing respite care.
  
  • **Training:** Develop an online core curriculum training program that would be provided at no cost and that meets core competencies identified by a national expert work group.
  
  • **Retention:** Develop tools to aide in creating a culture that provides long-term retention and turns respite providers into respite ambassadors for the services you provide.
  
  • **Evaluation:** Field test the training curriculum, pre and post surveys, marketing/recruitment and campaign and data collection processes over a 12-month period.

• **PROJECT OUTCOMES:**
  
  • **Increase** the number of qualified and well-trained entry-level respite care professionals.
  
  • **Improve** respite provider recruitment and retention.
Arkansas: AR Dept of Human Services, Division of Provider Services & Quality Assurance

Illinois: Illinois Respite Coalition, Inc.

Kansas: Rewarding Work

Montana: Developmental Educational Assistance Program

Massachusetts: Rewarding Work

New Mexico: NM Caregivers Coalition

New York: New York State Caregiving and Respite Coalition

Nevada: Aging and Disability Services Division

Oklahoma: Oklahoma Department of Human Services

South Carolina: South Carolina Respite Coalition

Wisconsin: Respite Care Association of WI
IMPLEMENTING THE RESPITE CARE PROVIDER TRAINING PROGRAM (RCPT)

A pilot project partner’s perspective: Kansas & Massachusetts
GETTING STARTED

OUTREACH TO STATE PARTNERS

WORKSHOPS AND COLLABORATIONS

WEBSITE PREPARATION

Ready to build your career? We are pleased to offer the following training opportunities!

Free Respite Training

Rewarding Work is pleased to offer FREE respite care provider training to job applicants during 2022. You will earn a certificate upon completion of the training and will be able to add this valuable training credential to your resume and RewardingWork.org profile. Best of all, you will be trained and ready to work as a respite care provider. Click here to view flyer and register below!

Register for Respite Training

Tips on searching

Enter your zip code and click Search to find job candidates near you. Adjust the Distance to expand or narrow your search area. To customize, click More Filters, select your state, check the filters you wish to include, and click search. Refine your results with Keywords, such as respite, home life, or part-time. Click Clear Search to start a new search. Click on the Applicant’s Name to view complete application.

Read our Search Tips

Displaying 1-25 of 419

Search

Select your State
- Connecticut
- Massachusetts
- Kansas

Aplicant has completed
Respite Care Provider
Training
- Yes

When do you need support? (Check all that apply)
- Morning
- Afternoon
- Late afternoon
- Evening
- Days
- Night
- Any
Before Pilot Project

Lessons Learned

- Focused on recruiting job applicants to website using word of mouth, state contacts, digital marketing, paid advertising and social media. These job applicants typically have experience or interest in becoming caregivers.

- Now we use additional grass roots marketing methods to reach out to potential respite workers who may not even know what respite is or that there are opportunities to work or volunteer as a respite care provider. This type of outreach actually increases the pool of care providers.

- Outreach in Kansas and Massachusetts opens new doors to opportunities and chance to build relationships.

- As a “matching services directory,” offering access to respite provider training is a value added service.
Kansas Online Respite Training

Connecting to Training

Respite Care Provider Training

https://kansas-respitecarewi.talentlms.com
Massachusetts Online Respite Training

Connecting to Training

Free Online Training for Respite Care Providers

Respite Care Provider Training

https://massachusetts-respitecarewi.talentlms.com
Hello Ken,

Rewarding Work is pleased to offer you the opportunity to enroll in FREE Respite Care Provider Training. To build knowledge, skills, and confidence about providing respite care.

- Online - take at your own pace.
- Earn a certificate upon completion of the training.
- Add this valuable training credential to your resume and RW profile.

With a small investment of time, you will be trained and ready for respite jobs available in your community and through www.RewardingWork.org/

Please reach out to me with any questions.

Thank you!
A pilot project partner’s perspective: New Mexico

- In 2017, we convened a group of stakeholders interested in respite care
- Our state has two respite entry points: Altamira for DD Waiver family members and Alzheimer’s Association cash assistance funded by NM Aging and Long-Term Services
- Prior to the pilot, NM Caregivers Coalition played no role in the above two entry points other than referring families and care recipients
Online Training Programs
Free Training for Respite Care Providers

Respite Care Provider Training
MAKE A DIFFERENCE IN YOUR COMMUNITY. BECOME A RESPITE CARE PROVIDER.

CALLING ALL NEW MEXICO PROVIDERS & EDUCATORS
INFORMATIONAL SESSIONS
JUNE 15 & AUGUST 11
9:00 AM - 10:00 AM

Learn about this training tool to become a respite care provider!

Join us for a one-hour demonstration of the New Mexico Respite Care Training portal, a new online self-paced training system that prepares job seekers to become respite caregivers to persons who are elderly and those with disabilities.

Sign up here for June 15 session: https://bit.ly/38J1dQg

Sign up here for August 11 session: https://bit.ly/3sXwTlo

These informational sessions will give you an insider’s view of the New Mexico Respite Care online training system. You too can deliver this training to job-seekers.

To learn more, visit https://bit.ly/3bJaVp

New Mexico Caregivers Coalition offers this free online training to expand the pool of trained respite care providers in the State of New Mexico so that family caregivers get the respite they deserve.

PO Box 297, Bernalillo, NM 87004
(505) 887-8046
nmddc.org
• Our greatest resource was Val
• Monthly meetings very helpful to us
• Video created by RCAW
  https://drive.google.com/file/d/1R6G_ePLDETi5OZv4OcxliYzmB5O6WOQG/view
• Recruitment Flier –
  https://drive.google.com/file/d/1pQu7n9uKkjySVKw_gvcm0kICDRcuoRQ5/view?usp=sharing
• Hosting open monthly informational sessions
  Lessons Learned from these: focus on learner, remember technology likely issue
IMPLEMENTING THE RESPITE CARE PROVIDER TRAINING PROGRAM (RCPT)

A pilot project partner’s perspective
New York
New York Online Respite Training

ENROLL TODAY!
BEGIN YOUR JOURNEY AS A RESPITE PROVIDER!

Free Training Courses For Respite Providers

Respite Care Provider Training
IMPLEMENTING THE RESPITE CARE PROVIDER TRAINING PROGRAM (RCPT)

• Customize state specific curriculum
• Share widely across agencies and organizations
• Promote at tabling, conferences and meetings
• Encourage agencies to “try it out” – nothing to lose.
• Share more!
WHERE WE STARTED WITH RESPITE TRAINING - REST

• Highly interactive and engaging
• Aligned with ARCH Core Competencies
• Fostered a “team” sense among volunteers
• High quality training materials

• Not effective in areas where a program is not started or supported
• Less effective for one on one and in home respite
• Cost prohibitive
• Not easily transferable to online format
LESSONS LEARNED, TIPS, AND FUTURE FOR THE RCPT IN NYS

• Follow up, and then follow up some more
• Identify systemic partners
• Have a dedicated person overseeing the project
• We are not competing with McDonalds

• Embedded in future work plans for NYSCRC in many different projects for sustainability
MARKETING AND OUTREACH IN NYS

Everyone needs a break, especially people caring for someone they love. If you enjoy caring for others, you can give them that break. When you learn how to become a respite care provider.

No experience is necessary—anyone can learn! This FREE training will give you the knowledge and skills you need to provide respite care to others. To connect with an instructor, visit www.nyscrc.org/training.

The New York State Caring and Respite Coalition offers this free training to expand the pool of respite care providers available to help family caregivers get the break they need.

The NYS Caring and Respite Coalition, in partnership with the New York State Department of Health and the New York State Office for Long-Term Care品质, is committed to improving the access and availability of respite care services in New York State.

Online Respite Provider Training

ABOUT THE TRAINING

The Online Respite Provider Training is a self-paced, web-based training program designed for individuals interested in providing respite care. The training covers topics such as understanding the needs of caregivers, communication, and personal safety. Upon completion, participants will receive a certificate of completion.

IS IT FOR YOU?

- Do you enjoy helping people?
- Are you interested in making a positive difference in people's lives?
- Do you have the time and commitment to help others?
- Are you interested in learning more about caregiving?

COMING SOON!

www.nyscrc.org

For More Info:
- www.nyscrc.org
- Respite@nyscrc.org
- 866-837-7820
BENEFITS OF PARTICIPATING IN THE PILOT FOR NYSCRC

• Regular check in meetings and readily available resources
• Access to marketing and recruitment experts
• Brainstorming and new contacts
• Not having to reinvent the wheel and go through the behind-the-scenes development
• Just a wonderful group of colleagues to work with!!
QUESTIONS
CONTACT INFORMATION

Lisa Schneider, E.D.
Respite Care Association of Wisconsin
lschneider@respitecarewi.org

Theresa Driscoll, Marketing & Operations Mgr.
Toward Independent Living and Learning, Inc. (TILL) and RewardingWork.org
theresa.driscoll@tillinc.org

Adrienne Smith, E.D.
New Mexico Caregivers Coalition
adriennersmith@aol.com

Sharon Cackett, Assistant Program Director
New York State Caregiving & Respite Coalition
scackett@lifespan-roch.org