

CHAT TRANSCRIPT

Respite Voucher Learning Collaborative

Consumer Directed Respite: Decades of Experience from the Family Caregiver Alliance and California Caregiver Resource Centers

October 10, 2024

Abbey Derepentigny: Abbey Derepentigny, NYS Office for the Aging

Adrienne Smith: hi everyone, New Mexico Caregivers Coalition Adrienne Smith.

Ann Marie Sack: Ann Marie Sack, PAVE, Lifespan Respite Washington

Tracy Leonard-Warner, Ryan House: Tracy Leonard-Warner, Ryan House - Phoenix, Arizona

Megan Bettinger (she/her): Megan Bettinger, Colorado Respite Coalition

Jodi Brazal, CT Bureau of Aging: Jodi Brazal, CT State Bureau of Aging

Deana Prest, NYS Office for the Aging: Deana Prest, NYS Office for the Aging

Barb Koumjian, Lifespan Respite WA/PAVE: Barb Koumjian, PAVE, Lifespan Respite WA

Amy Burnett STL Arc: Amy Burnett, St. Louis Arc, St. Louis, MO

Caitlin Britwum (she/her): Caitlin Britwum, DE Division of Services for Aging and Adults with Physical Disabilities

Celeste Nava: Hi everyone. Celeste Nava from the Illinois Respite Coalition

Gardite Fougy: Gardite Fougy Family Partner Caregiver SOAR Riverside Community Care

Kate Rasulova, DSAAPD: Hi! My name is Kate Rasulova, Planner & Project Dir. of Lifespan Respite Enhancement Grant with Delaware Division of Aging and Adults with Physical Disabilities.

Ruth Woods Dunham: Ruth Woods Dunham, Caregivers SOAR Riverside Community Cares

Jill Kagan:

Today's PPT Slides

<https://archrespite.org/wp-content/uploads/2024/10/FCA-Respite-Vouchers.pdf>

Family Caregiver Alliance

<https://www.caregiver.org/>

California Caregiver Resource Centers

<https://www.caregivercalifornia.org/>

NASHP Caregiving State Policy Learning Collaborative

<https://nashp.org/nashp-caregiving-state-policy-learning-collaborative-announcement/>

Respite Research Summit Website

<https://archrespite.org/news-events/2024-resepite-research-summit/>


Respite Research Summit Registration, Oct 28, 29, 30

https://friendsnrc.zoom.us/meeting/register/tZYvduqtrDkoG9bnDiFSFhzLwWLZX_iHSQi8#/registration

Jodi Brazal, CT Bureau of Aging: Is there a training for new respite care managers?
And doing the assessment

Caitlin Britwum (she/her): I might have missed it - is there a cap for a respite amount per recipient per year?

Megan Bettinger (she/her): Is CareNav available to outside your agency? We track om a spreadsheet.

Ann Marie Sack: Reacted to "I might have missed ..." with 

Lita Nelson: You may have covered this, are there background check statutes in California?

Adrienne Smith: Do you communicate policies with your recipients en masse? E.g., would you ever send an email to all your recipients saying "We have additional funding. Please apply again"? Or, could this create a problem?

Celeste Nava: Wonderful presentation! Curious to know how common (or uncommon) it is for FCA to speak with a family caregiver and end up not using respite services because they cannot pay for the services? In IL, seems like most providers are okay with waiting for payment so it doesn't fall on the family.

Christina Irving: Replying to "You may have covered..."

Yes and no. There is a statewide registration of home care agencies and individual home care providers, but it's not great. And there's not a simply background check method. It's possible to get a background check, but it's not a standardized process unfortunately.

Kate Rasulovala, DSAAPD: What flexibility is allowed in how caregivers can use the respite vouchers? (e.g., in-home care, adult day programs, facility placement).

Lita Nelson: Reacted to "Yes and no. There is..." with 👍

Christina Irving: Replying to "Do you communicate p..."

We generally don't because there is varying eligibility and funding depending where the person lives. We may do a smaller email communication to a subgroup based on what funding type is available.

Kate Rasulovala, DSAAPD: What is the process for ensuring caregivers aren't "double dipping" when accessing multiple respite services?

Lita Nelson: What are your policies related to hospice services and authorizing respite care?

Kate Rasulovala, DSAAPD: What are the most common challenges caregivers face in accessing respite services through these programs (e.g., cost, cultural/linguistic barriers)?

Caitlin Britwum (she/her): How quickly are you turning around requests for respite? From the first call to approval of \$__ in respite care?

Kate Rasulovala, DSAAPD: How are applicants informed of their approval or denial, and what kind of follow-up support is available? What resources are available to caregivers to help them effectively use their respite time?

Adrienne Smith: Replying to "Do you communicate p..."

Thank you Christina. What a fantastic approach you all have. A true example of "No Wrong Door"

Caitlin Britwum (she/her): Thank you for a wonderful presentation!

Ann Marie Sack: Reacted to "Thank you for a wond..." with 🙌

Lita Nelson: Thank you!

Christina Irving: cirving@caregiver.org

Barb Koumjian, Lifespan Respite WA/PAVE: Thanks very much to today's presenters, so many ideas sparked! Thanks Jill and your team for getting this fabulous program to share with all of us!!

Megan Bettinger (she/her): thank you !