

# Tennessee Caregiver Coalition

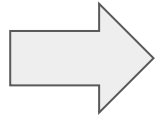
“You Can’t Pour From An Empty Cup”



# Our Mission

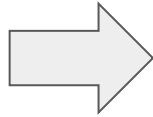
Our mission is to be responsive to the needs of caregivers by providing relief and support services.

Relief  
Program



Respite Voucher Program & Senior Volunteer

Support



Support Groups, Community Events, Virtual Programs

The logo for the Tennessee Caregiver Coalition features three stylized human figures in light blue, green, and purple, with their arms raised. Below them is the text 'TENNESSEE CAREGIVER COALITION' in blue and green.

TENNESSEE  
CAREGIVER COALITION

# Respite Voucher Program

- Self-directed respite program , where caregivers choose their own provider.
- \$600 per household , per fiscal year
- Eligibility Requirements
  - Must be a resident of TN – we serve the entire state
  - Proof of Diagnosis, Title VI form and ACH direct deposit form
  - Caregiver and Care Recipient must live in the same household



Apply by visiting [www.tncaregiver.org/services](http://www.tncaregiver.org/services)

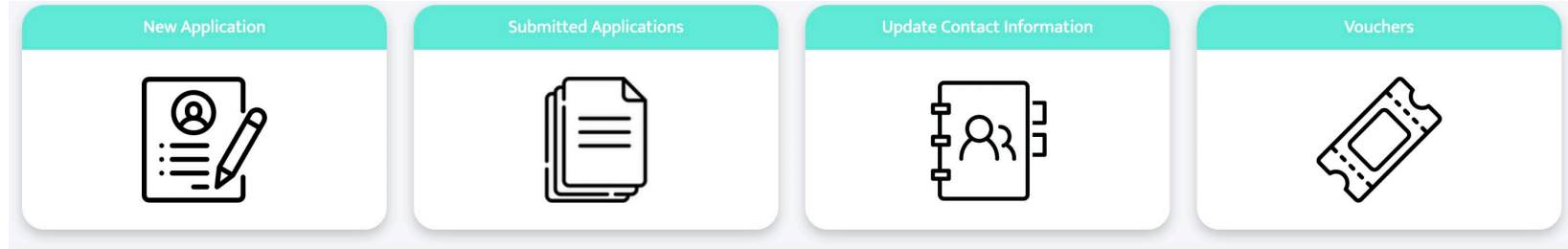
# Respite Voucher Program

- Over the last few years, as our outreach expanded and our applicants came at a more frequent rate, we decided to make two key changes to our program to increase accessibility and efficiency: creating an online portal, and switching to direct deposit payments.



Apply by visiting [www.tn-caregiver.org/services](http://www.tn-caregiver.org/services)

# Respite Voucher Program Portal



- Caregivers apply on our website and can upload their own documents and update their information. The online application has saved the time it took us to do intakes over the phone, which we still offer for less tech-savvy applicants.
- Our vouchers have gone fully digital, with a Dropbox e-signature for both caregivers and respite providers to sign.



# Respite Voucher Program Direct Deposit

- Our program used to reimburse caregivers with paper checks; in 2024, we made the switch to ACH direct deposit, ensuring checks are no longer lost in the mail. Our staff uploads the ACH information ourselves using our bank – a quick and easy process.



# Respite Voucher Program Direct Deposit

- In FY21-22 and 22-23, we did not fill all spots in our programs until just before the year was over. In FY23-24, we filled our spots three months before the end of the year. In the current fiscal year, we have already allotted all of our spots with five months before the end of the fiscal year.
- Our application process is rolling, so everyone who applies and submits their documents receives a spot on the waitlist, and priority is given to our waitlist when re-enrollment time arrives.



# Stay Connected!

Call our Helpline: 615-269-8687

Email: [info@tncaregiver.org](mailto:info@tncaregiver.org)

Website: [www.tncaregiver.org](http://www.tncaregiver.org)

Instagram: @tncaregiver

Facebook: Tennessee Caregiver Coalition

