



New Mexico Respite Provider Registry

Welcome to the New Mexico Respite Provider Registry.

New Mexico Caregivers Coalition waives all liability for any respite provider — individual or agency — hired through this respite provider registry. It is the consumer's/care recipient's responsibility to conduct due diligence on the individual or agency prior to employing them. New Mexico Caregivers Coalition strongly encourages consumers/care recipients and/or their family members to conduct a background check and to obtain references before hiring any individual or agency from this registry.

[I am searching for a respite care provider](#)

[I am a respite care provider](#)



New Mexico Respite Provider Registry

Welcome to the New Mexico Respite Provider Registry.

New Mexico Caregivers Coalition waives all liability for any respite provider — individual or agency — hired through this respite provider registry. It is the consumer's/care recipient's responsibility to conduct due diligence on the individual or agency prior to employing them.

New Mexico Caregivers Coalition strongly encourages consumers/care recipients and/or their family members to conduct a background check and to obtain references before hiring any individual or agency from this registry.



I am searching for a respite care provider

I am a respite care provider

Provider Registry

▼ Edit Search Criteria

First Name

Last Name

City

Counties served

Ages served

Types of respite provided

Added to Registry From To

Updated From To

By Distance from a Location

Distance miles

FROM...

Street Address

City

Postal Code

State/Province

Provider Search

Provider Registry

▼ Edit Search Criteria

First Name

Last Name

City

Counties served

Ages served

Types of respite provided

Added to Registry From To

Updated From To

By Distance from a Location

Distance

FROM...

Street Address

City

Postal Code

State/Province

- Children
- Adults
- Older Adults

- In-home
- Facility-based

e.g. "within 50 miles of Santa Fe"

Provider Search

Shelly Herbst



- Contact info
- Experience
- Education / Licenses
- Bio
- Availability

Like all caregivers in this registry, this caregiver has achieved certification in the Respite Care Provider Training program provided by the ARCH National Respite Network.

First Name Shelly
Last Name Herbst
Email smherbst60@gmail.com
Phone 505 249-7936
City Corrales

Caregiving Experience/History I am currently a Senior Companion through Sandoval County and meet with my senior twice a week. I was caregiver for my mom for 4 1/2 years through lung cancer, surgery to remove part of lung, radiation, hospitalization, rehab facility, and hospice. I was responsible for all medications (except during hospice), taking her to all appointments, assisting with dressing, bathing, toileting at times, as well as general companionship. Also, now I am a caregiver for my dad who is 92 years old but only take to appointments, general companionship, pay all of his bills through a caregiver account.

Education / Certifications / Licenses B.A. in History – University of New Mexico, 1982
Litigation Management Certificate – Institute of Paralegal Training, Philadelphia, PA, 1987

Additional trainings Respite Care Provider Training

Bio I am 64 years old and retired in 2018 when I sold my small business. I was active in the

Provider Search: public profile



New Mexico Respite Provider Registry

Welcome to the New Mexico Respite Provider Registry.

New Mexico Caregivers Coalition waives all liability for any respite provider — individual or agency — hired through this respite provider registry. It is the consumer's/care recipient's responsibility to conduct due diligence on the individual or agency prior to employing them. New Mexico Caregivers Coalition strongly encourages consumers/care recipients and/or their family members to conduct a background check and to obtain references before hiring any individual or agency from this registry.

I am searching for a respite care provider

I am a respite care provider



Provider sign-up

Make your provider listing the best it can be! See our [guide for creating an attractive provider listing!](#)

Provider registration

Account

Please enter a Username to create an account. If you already have an account [please login](#) before completing this form.

Username *

[Check Availability](#)

Punctuation is not allowed in a Username with the exception of periods, hyphens and underscores.

First Name *

Last Name *

Email address *

Phone *

Street Address *

- Contact info
- Experience
- Education / Licenses
- Bio
- Availability
- etc.

Provider: create account

Availability to work *



I'm available to work Monday through Friday, from 9 AM to 5 PM, but I'm also flexible for evening or weekend shifts depending on the client's needs. If the family requires care outside of those hours, I can adjust my schedule with advance notice. I'm happy to discuss any specific scheduling requests to ensure the best care for my clients.

Be as specific as possible. For example: days of the week and time of day.

Ages served *

✕ Older Adults

Types of respite provided *

✕ In-home

New listing status *

- Work-in-progress: I'm still working on this (not ready for review)
- Completed: This is ready for review



I'm not a robot



reCAPTCHA
Privacy - Terms

✓ Save

✕ Cancel

Provider: create account

My provider listing

Make your provider listing the best it can be! See our [guide for creating an attractive provider listing!](#)

You can also [edit your username and password](#) separately.

i Thank you. Your information has been saved.

i Your listing is still pending review.



[Click to change photo.](#)

First Name *

Madeline

Provider: create account

Administration

Administration

- **Review listings: approve / deny / suspend**

Administration

- Review listings: approve / deny / suspend
- **Enforce requirements for profile updating**

Administration

- Review listings: approve / deny / suspend
- Enforce requirements for profile updating
- **Staff editing of profiles**



Username or Email Address

Password

Remember Me

Log In

[Register](#) | [Lost your password?](#)

[← Go to New Mexico Caregivers Coalition – Respite Providers Registry](#)

Administration

CiviCRM Home

+ 3 Available Dashlets

▼ Providers: Unlisted, completed					
Contact Name	User preference: Disable my Listing?	Last updated listing	Approval status	Has profile image?	Link to profile preview
[Redacted]	Display my listing in the directory	January 16th, 2024 4:46 PM	Suspended	No	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1
[Redacted]	Display my listing in the directory	June 12th, 2024 3:32 PM	Suspended	No	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1
[Redacted]	Display my listing in the directory	June 29th, 2024 2:49 AM	Suspended	No	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1
[Redacted]	Hide my listing from the directory	December 5th, 2024 10:12 PM	Suspended	Yes	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1
[Redacted]	Display my listing in the	December 26th, 2024 8:21	Suspended	No	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1

▼ Providers: Unlisted					
Contact Name	User preference: Disable my Listing?	Last updated listing	Approval status	Has profile image?	Link to profile preview
[Redacted]	Display my listing in the directory	November 16th, 2023 10:34 PM	Suspended	Yes	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1
[Redacted]	Display my listing in the directory	December 6th, 2023 1:03 PM	Suspended	No	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1
[Redacted]	Display my listing in the directory	December 13th, 2023 10:22 PM	Suspended	Yes	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1
[Redacted]	Display my listing in the directory	January 16th, 2024 4:46 PM	Suspended	No	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1
[Redacted]	Display my listing in the	January 31st, 2024 3:24 PM	Suspended	No	/civicrm/civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1

▼ Providers: Unlisted, completed

Contact Name	User preference: Disable my Listing?	Last updated listing	Approval status	Has profile image?	Link to profile preview
[REDACTED]	Display my listing in the directory	January 16th, 2024 4:46 PM	Pending review	No	 /civicrm?civiwp=CiviCRM&q=
[REDACTED]	Display my listing in the directory	June 12th, 2024 3:32 PM	Suspended	No	 /civicrm?civiwp=CiviCRM&q=
[REDACTED]	Display my listing in the directory	June 29th, 2024 2:49 AM	Suspended	No	 /civicrm?civiwp=CiviCRM&q=
[REDACTED]	Hide my listing from the directory	December 5th, 2024 10:12 PM	Suspended	Yes	 /civicrm?civiwp=CiviCRM&q=
[REDACTED]	Display my listing in the directory	December 26th, 2024 8:21 AM	Suspended	No	 /civicrm?civiwp=CiviCRM&q=civicrm%
[REDACTED]	Display my listing in the directory	February 25th, 2025 10:10 AM	Suspended	No	 /civicrm?civiwp=CiviCRM&q=civicrm%
[REDACTED]	Display my listing in the directory	March 19th, 2025 5:07 PM	Suspended	Yes	 /civicrm?civiwp=CiviCRM&q=civicrm%
[REDACTED]	Display my listing in the directory	April 13th, 2024 12:38 PM	Archived	Yes	 /civicrm?civiwp=CiviCRM&q=
[REDACTED]	Hide my listing from the directory	June 4th, 2024 6:47 PM	Archived	Yes	 /civicrm?civiwp=CiviCRM&q=
[REDACTED]	Display my listing in the directory	June 14th, 2024 10:51 AM	Archived	Yes	 /civicrm?civiwp=CiviCRM&q=

Administration: dashboard

≡ Actions

 Edit

 Summary

 Contributions 0


 Memberships 0

 Events 0


 Activities 1

 Relationships 0

 Groups 1

 Notes 0

 Tags 0

 Change Log 4

Employer

Job Title

Nickname

Contact Source

Home Email * madeline@example.com

Website

Home Address 4941 Reel Avenue
 Map * Albuquerque, NM 87112
United States

Tags 

Contact Type Individual

Contact ID / User ID 205 / [2279](#)

External ID

Home Phone * 505-323-1206

IM

 Add address

Privacy

Gender

Administration: provider summary

▼ Registry listing

Caregiving I have 2 years of experience as a respite care provider, primarily working with clients who have Alzheimer's and Parkinson's disease. I've provided in-home care for a 72-year-old client with advanced dementia, assisting with daily tasks like bathing, dressing, and feeding. I also supported a client recovering from knee surgery by helping with physical therapy exercises and mobility assistance. In both cases, I ensured the home was safe by removing hazards and setting up fall prevention measures. Additionally, I've managed medication reminders and helped families by offering companionship, giving them peace of mind while they took much-needed breaks.

Education / Certifications / Licenses I hold a Certified Nursing Assistant (CNA) certification, which I obtained after completing a state-approved training program and passing the CNA exam. I also have CPR and First Aid certification, which I renew every two years. Additionally, I've completed a course in dementia care, focusing on communication strategies and behavior management techniques, which has been especially helpful when working with clients who have Alzheimer's and other cognitive impairments. While I don't have a formal degree, my hands-on experience and continued education in caregiving and elder care have provided me with the skills

▼ Registry status

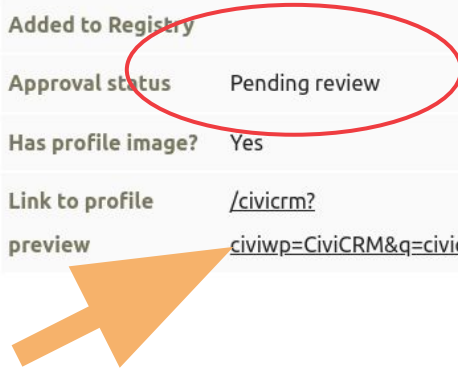
Last updated listing 2025-03-28 5:53PM

Added to Registry

Approval status Pending review

Has profile image? Yes

Link to profile preview [/civicrm?civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1&gid=198](#)



Madeline Lewis

i Contact is not currently listed in the registry. This information is for your review.



Like all caregivers in this registry, this caregiver has achieved certification in the Respite Care Provider Training program provided by the ARCH National Respite Network.

First Name Madeline
Last Name Lewis
Email madeline@example.com
Phone 505-323-1206
City Albuquerque

Caregiving Experience/History I have 2 years of experience as a respite care provider, primarily working with clients who have Alzheimer's and Parkinson's disease. I've provided in-home care for a 72-year-old client

Administration: preview provider listing

▼ Registry listing

Caregiving

I have 2 years of experience as a respite care provider, primarily working with clients who have Alzheimer's and Parkinson's disease. I've provided in-home care for a 72-year-old client with advanced dementia, assisting with daily tasks like bathing, dressing, and feeding. I also supported a client recovering from knee surgery by helping with physical therapy exercises and mobility assistance. In both cases, I ensured the home was safe by removing hazards and setting up fall prevention measures. Additionally, I've managed medication reminders and helped families by offering companionship, giving them peace of mind while they took much-needed breaks.

**Education /
Certifications /
Licenses**

I hold a Certified Nursing Assistant (CNA) certification, which I obtained after completing a state-approved training program and passing the CNA exam. I also have CPR and First Aid certification, which I renew every two years. Additionally, I've completed a course in dementia care, focusing on communication strategies and behavior management techniques, which has been especially helpful when working with clients who have Alzheimer's and other cognitive impairments. While I don't have a formal degree, my hands-on experience and continued education in caregiving and

▼ Registry status

Last updated listing	2025-03-28 5:53PM
Added to Registry	2025-03-29 10:22AM
Approval status	Approved
Has background check?	Yes
Link to profile	/civicrm? preview=civiwp=CiviCRM&q=civicrm%2Fprofile%2Fview&reset=1&gid=198



Administration: approve provider listing

Provider Registry

▶ Edit Search Criteria

◆ Name	◆ City	
Alvares, Lisa	Albuquerque	View
Lockett, Mae	Albuquerque	View
Lewis, Madeline	Albuquerque	View
Roberts, Deanne	Albuquerque	View
Sanchez, Sherry	Albuquerque	View
Woolridge, Latasha	Albuquerque	View

Administration: provider listing is now public.

Madeline Lewis



Like all caregivers in this registry, this caregiver has achieved certification in the Respite Care Provider Training program provided by the ARCH National Respite Network.

First Name Madeline
Last Name Lewis
Email madeline@example.com
Phone 505-323-1206
City Albuquerque

Caregiving Experience/History I have 2 years of experience as a respite care provider, primarily working with clients who have Alzheimer's and Parkinson's disease. I've provided in-home care for a 72-year-old client with advanced dementia, assisting with daily tasks like bathing, dressing, and feeding. I also supported a client recovering from knee surgery by helping with physical

Administration: provider listing is now public.

New Mexico Registry: Reminders

Reminders: list

Registry reminders can be created to notify providers that their listing is soon to be archived. Reminders are invoked daily, and will send an email with the specified [Message Template](#) if the current date is more than a given number of days after the provider's "Last updated listing" date.

Name	Age (days)	Message Template	Is Final	
150 days	150	Registry reminder: 150 days	—	Edit Delete
180 days	180	Registry reminder: 180 days	✓	Edit Delete

Add Reminder

Administration: "update profile" reminders configuration

Please update your listing (not updated for 5 months)



info@respiteregistrynm.org

Mon, 25 Aug 2025 2:22:01 PM -0500 • INBOX



To "Madeline Lewis" <madeline@example.com>

Hi Madeline,

We noticed that your listing has not been updated for 5 months. All listings that are not reviewed and confirmed by the owner -- at least every 6 months -- will be archived and hidden from the public registry.

Please take a moment to review and confirm the contents of your listing

You can do this by logging in at <https://respiteregistrynm.org/provider-login/>, and there reviewing and saving your provider listing. (Note that you must actually save the "Edit my provider listing" form to confirm the contents of your listing.)

If you have any questions or need further assistance please contact Sharon Finarelli at sharon@nmdcc.org or leave a message at 575-621-9684.

Thank you!

[Reply](#) • [Reply All](#) • [Forward](#) • [Edit as new](#)

Administration: "update profile" reminder

Your listing has been archived



info@respiteregistrynm.org

Wed, 24 Sept 2025 2:22:11 PM -0500 • INBOX



To "Madeline Lewis" <madeline@example.com>

Hi Madeline,

Your listing has now been archived and is not visible in the public registry, due to inactivity for 180 days (since 2025-03-28 5:53PM).

To make your listing public again, please log in at <https://respiteregistrynm.org/provider-login/>, and there review and save your provider profile. (Note that you must actually save the "Edit my provider listing" form to re-enable your listing.)

If you have any questions or need further assistance please contact Sharon Finarelli at sharon@nmdcc.org or leave a message at 575-621-9684.

Thank you!

[Reply](#) • [Reply All](#) • [Forward](#) • [Edit as new](#)

Administration: "update profile" archived notice

Edit Madeline Lewis



✓ Save

✕ Cancel

[Expand all tabs](#)

▼ Contact Details

Prefix	First Name	Middle Name	Last Name	Suffix
<input type="text"/>	<input type="text" value="Madeline"/>	<input type="text"/>	<input type="text" value="Lewis"/>	<input type="text"/>

Current Employer [?]	Job Title	Nickname
<input type="text" value="- select Contact -"/>	<input type="text"/>	<input type="text"/>

Email add	On Hold? [?]	Bulk Mailings? [?]
<input type="text" value="madeline@example.com"/>	<input type="checkbox"/>	<input type="checkbox"/>

► Signature

Phone	Phone Location	Phone Type
<input type="text" value="505-323-1206"/> ext. <input type="text"/>	<input type="text" value="Home"/>	<input type="text" value="Phone"/>

[Add another phone number](#)

Instant Messenger	IM Location	IM Type
<input type="text"/>	<input type="text" value="Home"/>	<input type="text" value="Yahoo"/>

[Add another IM](#)

Administration: staff editing

Production and maintenance

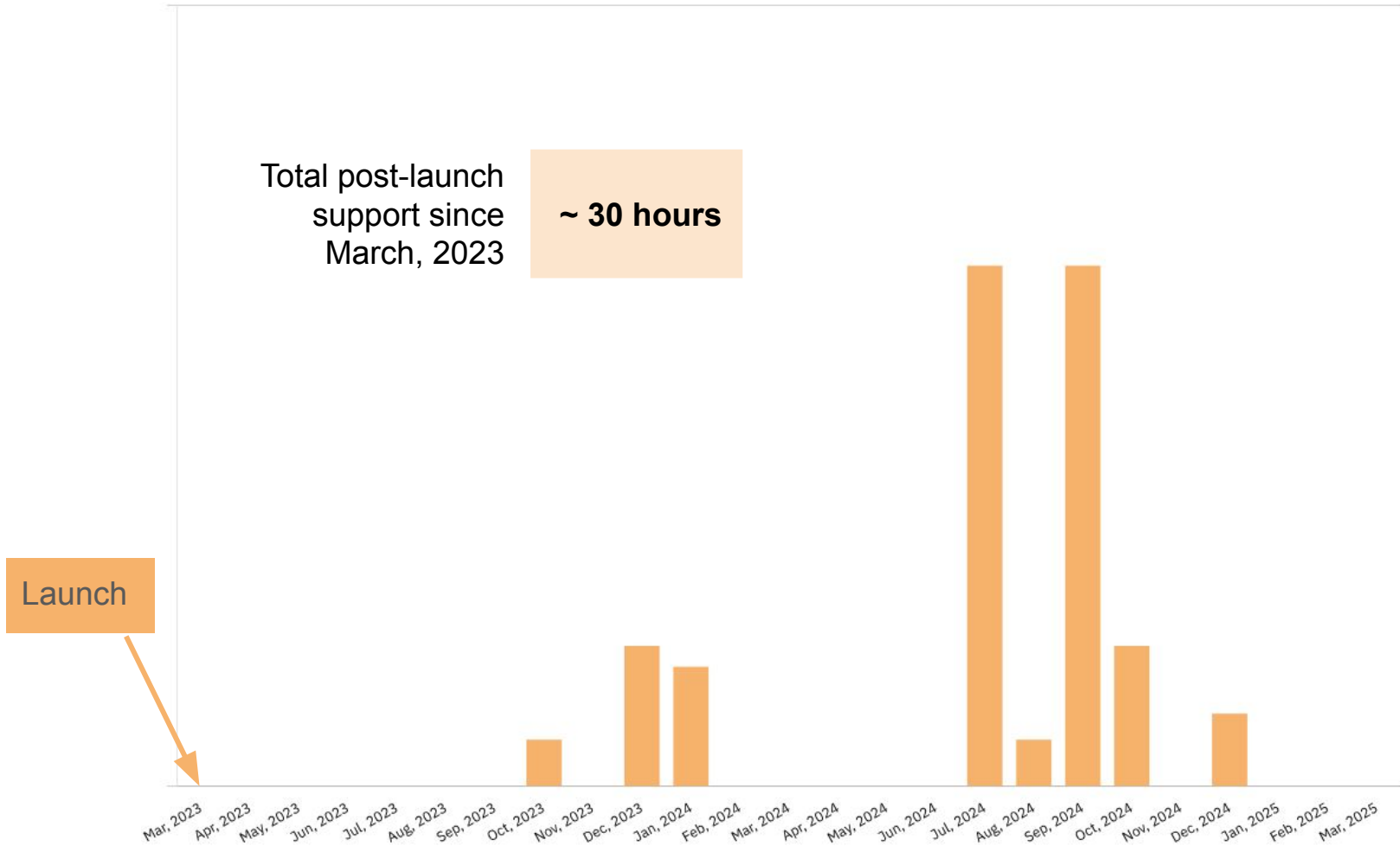
- Time to launch
- Effort to maintain

	Date	Calendar Days	Cumulative
Initial inquiry	Nov. 1, 2022	-	-
Proposal submitted	Dec. 6, 2022	35	35
Proposal accepted	Dec. 19, 2022	13	48
Project start date	Dec. 26, 2022	7	55
Staged for review, revision	Jan. 23, 2023	28	83
Live launch	Mar. 10, 2023	46	129
First provider submission	Mar. 23, 2023	13	142

Initial inquiry → live launch: ~ 4.5 months

Project start → live launch: ~ 2.5 months

Production: timeline



Post-launch support



**New Mexico Respite
Provider Registry**
<https://respiteregistrynm.org>



CiviCRM
CRM for community-driven orgs
<https://civicrm.org>



WordPress
Self-hosted content manage
<https://wordpress.org>



Joinery
CiviCRM mastery for your organization
<https://joineryhq.com>

Slide deck:

